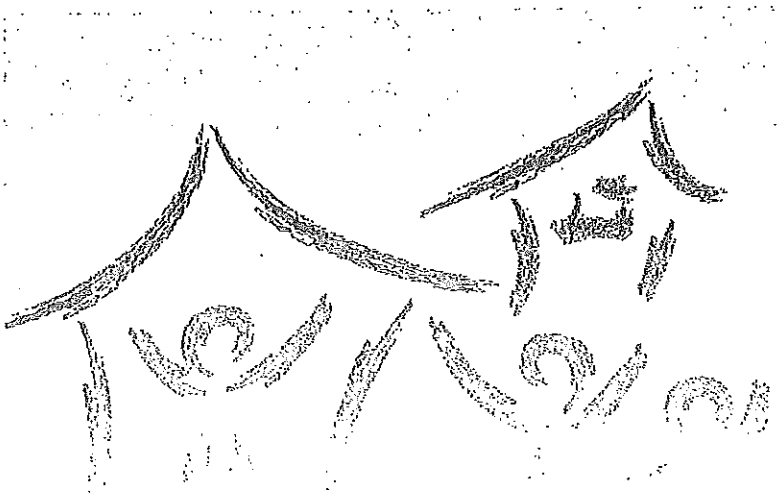
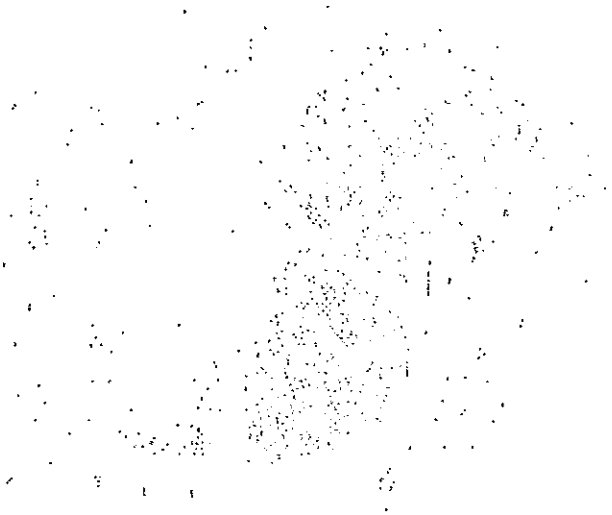




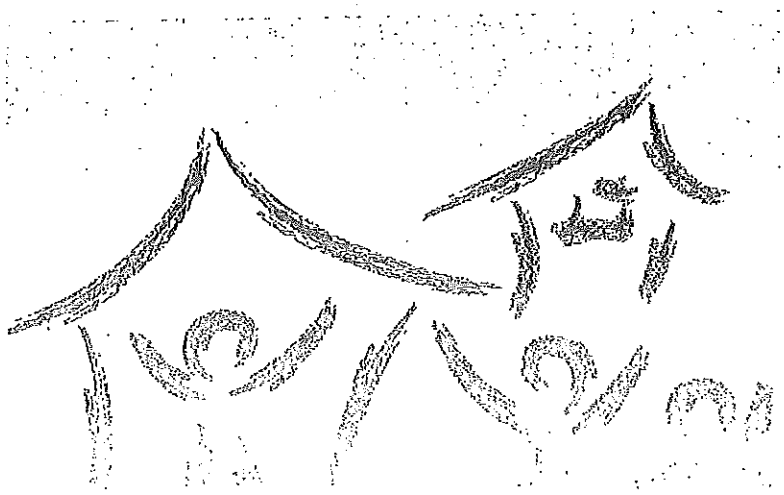
THE MISSION OF UNITY

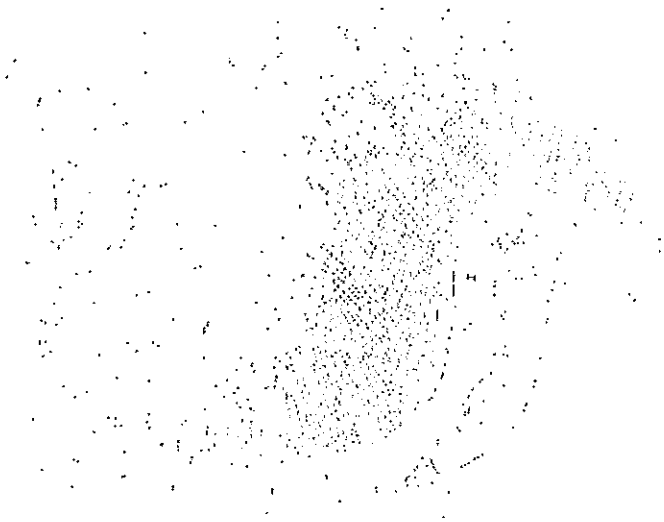
The mission of UNITY of Greater New Orleans is to coordinate community partnerships to prevent, reduce, and end homelessness.

UNITY

of Greater New Orleans

Ending Homelessness Together





Programs marked with a ◊ are funded through the UNITY of Greater New Orleans Homeless Continuum of Care in partnership with the U.S. Department of Housing and Urban Development and other city, state, and federal agencies.

UNITY

of Greater New Orleans

Ending Homelessness Together

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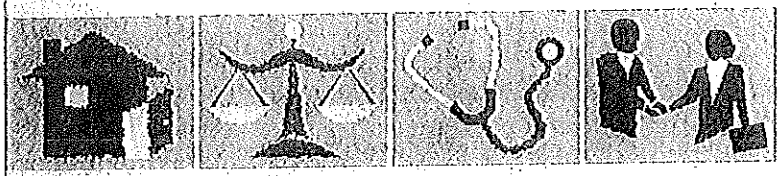
Resources for People who are Homeless or at Risk in the Greater New Orleans Area

Compiled by UNITY
of Greater New Orleans

UNITY
of Greater New Orleans
Ending Homelessness Together



CRISIS LINES

VIALINK • *vialink.org*
Crisis counseling, suicide intervention, community resource directory
211 or 504-269-2673 or 1-800-749-2673

UNITY of Greater New Orleans • *unitygno.org*
Response lines for persons living on the street or in places unfit for human habitation or for citizens to report a homeless person in need of assistance (note: neither one is a 24 hour line)
1-888-899-4589 Toll-free Response Line
504-269-2069 Local Response Line

Child Abuse Hotline:
504-736-7033 Jefferson Parish East Bank
504-361-6083 Jefferson Parish West Bank
1-800-422-4453 LA/National Child Abuse Hotline

Elderly Protective Services Helpline, VOA
1-800-673-4673

Louisiana Alcohol / Drug Helpline
1-877-664-2248

Metropolitan Center for Women & Children Crisis Line • *metrobatteredwomen.com*
1-888-411-1333 or 504-837-5400

National Human Trafficking Hotline
1-888-373-7888

National Runaway Hotline
1-800-621-4000

Police, Fire, Ambulance, or to report those who are a danger to themselves or others
Call 911

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◊ *Funded through UNITY of Greater New Orleans Homeless Continuum of Care in partnership with HUD and other city, state, and federal agencies.*

EMERGENCY SHELTERS

Facilities with overnight sleeping accommodations that provide temporary shelter for homeless individuals/ families, length of stay ranging from one night to as long as three months

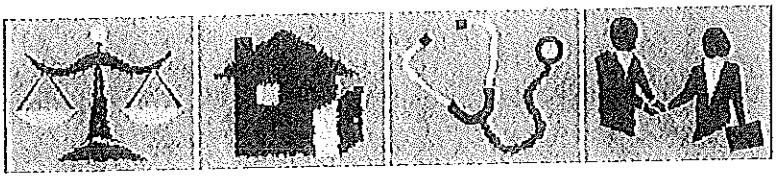
CCANO JEFFERSON CARE CENTER
ccano.org
Emergency shelter for families and some unaccompanied adults in Jefferson Parish
1108 Barataria Blvd.; Marrero, LA 70072
Office Hours: M-F 8 a.m.-5 p.m.; Mon.-Sun. 24 hours
PHONE: 504-347-0772
Intake Procedure: Call to see if space is available, open 24 hrs.

COVENANT HOUSE NEW ORLEANS ◊
covenanthouseno.org
Emergency shelter for homeless youth between 16 and 21 years of age and their children
611 N. Rampart St.; New Orleans, LA 70112
PHONE: 504-584-1111
Intake Procedure: Intake is 24 hours 7 days a week.
Individuals must meet with an intake worker upon arrival.
Freeze Plan beds are available to the public.

HAGAR'S HOUSE—FIRST GRACE COMMUNITY ALLIANCE
hagarshousenola.org
Emergency shelter in a residential community setting with an empowering and open environment including assistance with resource coordination for single women, women with children, or transgendered individuals at a confidential location
PHONE: 504-210-5064
Intake Procedure: Call for a phone interview.

METROPOLITAN CENTER FOR WOMEN & CHILDREN BATTERED WOMEN'S PROGRAM
mcwcgno.org
Safe haven and temporary shelter for victims of domestic violence at a confidential location
PHONE: 504-837-5400
1-888-411-1333 Louisiana Domestic Violence Hotline
Intake Procedure: Call for service.

NEW ORLEANS MISSION MEN'S OVERNIGHT SHELTER ◊
neworleansmission.org
Emergency shelter for men, including showers, dinner and breakfast, clothing distribution, and other services (10 p.m.-7 a.m. overnight shelter)
1130 Oretha Castle Haley Blvd.; New Orleans, LA 70113
Office Hours: M-F 8 am-6 p.m.
PHONE: 504-523-2116
Intake Procedure: Tickets are distributed 7 days a week 5:30-7a.m. at the intake desk or 10-11 a.m. in the day room at $5 a night; walk in with picture ID & current TB card. Intake Hours: Mon.-Thurs. 4:30-5:50 p.m.; Fri. 7-7:30 p.m.; Sat. 6:30-7 p.m.; Sun. 7-7:30 p.m.
Freeze Plan beds are available to the public.



◊ *Funded through UNITY of Greater New Orleans Homeless Continuum of Care In partnership with HUD and other city, state, and federal agencies.*

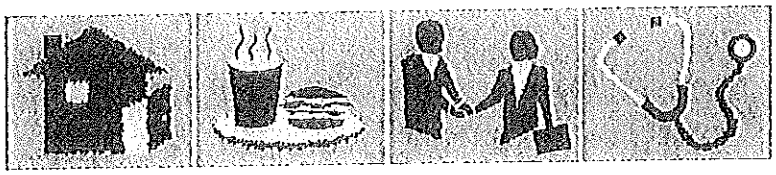
NEW ORLEANS MISSION WOMEN'S OVERNIGHT SHELTER ◊
neworleansmission.org
Emergency shelter for women, including showers, dinner and breakfast, clothing distribution, and other services
1129 Baronne St.; New Orleans, LA 70113
Office Hours: M-F 8 a.m.-6 p.m.
PHONE: 504-523-2116
Intake Procedure: Intake is at 1130 Oretha Castle Haley Blvd. Tickets are distributed 7 days a week 5:30-7 a.m. at the intake desk or 10-11 a.m. in the day room. First 4 days free and $5 a night thereafter. Walk in with picture ID & current TB card. Intake Hours: Mon.-Thurs. 4:30-5:50 p.m.; Fri. 7-7:30 p.m.; Sat. 6:30-7 p.m.; Sun. 7-7:30 p.m.

NEW ORLEANS WOMEN'S SHELTER ◊
nolawomenshelter.org
Short or long-term emergency shelter for single women and women with children, including case management, at a confidential location
Mail: PO Box 3520; New Orleans, LA 70117
PHONE: 504-442-1683
Intake Procedure: Women 21 years of age or older can call for service options; no boys over 11 years of age are accepted.

OZANAM INN/ST. VINCENT DE PAUL SOCIETY ◊
ozanaminn.org & svdpnola.org
Emergency shelter for homeless men; meals prepared by Ozanam Inn cooks available to the public as well at 6 a.m., 2 p.m., and 6 p.m. in the cafeteria
843 Camp St.; New Orleans, LA 70130
PHONE: 504-523-1184
Intake Procedure: Men's overnight shelter registration is 7 a.m.-4 p.m.; after first night, ID will be required.

REMNANT HOUSE BY LOVETOUCH MINISTRIES ◊
lovetouchministries.org
Emergency shelter for homeless women with or without children in the Greater New Orleans area for up to three months
Shelter: 423 Realty Dr.; Gretna, LA 70056
Main Office: 57 5th St.; Gretna, LA 70053
PHONE: 504-362-7010
Intake Procedure: Intake is 10 a.m.-2 p.m. daily. Morning departure is 7:30 a.m. The first night is free; fee is $10 thereafter or a voucher.

THE SALVATION ARMY OF GREATER NEW ORLEANS MEN'S SHELTER
salvationarmyusa.org
Emergency overnight shelter for men
4500 S. Claiborne Ave.; New Orleans, LA 70125
Office Hours: 4:30 p.m.-12 a.m.
PHONE: 504-899-4569 EXT. 300 OR 318
Intake Procedure: Walk-in intake is at 4:30 daily: Morning departure is by 6:30 a.m. The first seven nights are free, and the fee is $8 thereafter or a voucher.
Freeze Plan beds are available to the public.



◊ *Funded through UNITY of Greater New Orleans Homeless Continuum of Care In partnership with HUD and other city, state, and federal agencies.*

THE SALVATION ARMY OF GREATER NEW ORLEANS WOMEN AND CHILDREN'S EMERGENCY SHELTER ◊
salvationarmyusa.org
Emergency shelter for homeless women with or without children, children needing to be at least 6 weeks, female children no older than 17 years and males no older than 12 years (housing and case management for up to 3 months)
4500 S. Claiborne Ave.; New Orleans, LA 70125
Office Hours: 4:30 a.m.-12 a.m.
PHONE: 504-899-4569 EXT. 300
Intake Procedure: Walk-in intake is at 4:30 p.m. daily. Morning departure is at 6:30 am. IDs and current TB cards are required (after first three day waiver). The first 7 nights are free, and the fee is $8 thereafter or a voucher. Freeze Plan beds are available to the public.

THE SALVATION ARMY OF GREATER NEW ORLEANS MEN'S WORKER DORM
salvationarmyusa.org
Emergency shelter fee-based program for working men
4500 S. Claiborne Ave.; New Orleans, LA 70125
Office Hours: 4:30 p.m.-12 a.m.
PHONE: 504-899-4569 EXT. 300 OR 318
Intake Procedure: Intake is M-F by appointment. IDs and TB Tests are required (after first three day waiver). This is a fee-based service. Call for cost information.

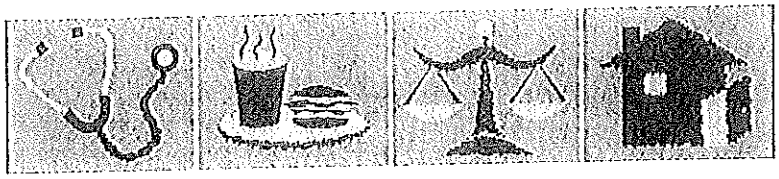
THE SALVATION ARMY OF GREATER NEW ORLEANS MEN'S OR WOMEN'S CREATED TO WORK PROGRAM
salvationarmyusa.org
Emergency shelter program for individuals
4500 S. Claiborne Ave.; New Orleans, LA 70125
Office Hours: 8:30 a.m.-4:30 p.m.
PHONE: 504-899-4569 EXT. 300, 302, OR 324
Intake Procedure: Intake is M-F by appointment. IDs and current TB cards are required (after first three day waiver).
Call for information.

WAY MAKER MINISTRIES EMERGENCY SHELTER FOR HOMELESS WOMEN WITH CHILDREN
Emergency shelter for homeless women with children
804 1st Ave.; Harvey, LA 70058
Office Hours: M-F 9 a.m.-5 p.m.
Phone: 504-328-8794
Intake Procedure: Call or walk in.

OUTREACH SERVICES

Agencies or programs whose mission is to extend available services to homeless individuals living on the street or in places unfit for human habitation

UNITY OF GREATER NEW ORLEANS WELCOME HOME PROGRAM ◊
unitygno.org
Street outreach, referrals, and housing placement for homeless persons living on the street or in places unfit for human habitation
MAIN OFFICE PHONE: 504-899-4589
TOLL-FREE RESPONSE LINE: 1-888-899-4589
LOCAL RESPONSE LINE: 504-269-2069
(Note: no 24-hr line is available.)



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COVENANT HOUSE NEW ORLEANS OUTREACH ◊
covenanthouseno.org
Outreach services, shelter, meals for youth ages 16-21
PHONE: 504-584-1111

NEW ORLEANS POLICE DEPARTMENT HOMELESS ASSISTANCE COLLABORATIVE
cityofno.com
Street outreach in collaboration with the NOPD—alternative to arresting individuals who are homeless—providing resource information & transportation to people who are homeless in Orleans Parish
PHONE: 504-259-9336 OR 504-658-6715

JEFFERSON PARISH MOBILE CRISIS SERVICES (RHD) ◊
rhdla.org
Street outreach and housing placement services for Jefferson Parish
PHONE: 504-832-5123

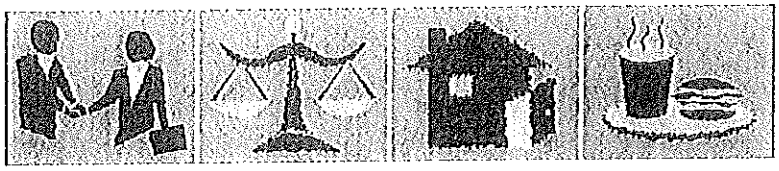
DAY PROGRAMS

Agencies, programs, or services that provide respite from the streets or basic necessities separate from night shelter for individuals who are homeless

DROP-IN CENTER ◊
www.tulane.edu
Case management, behavioral health care, substance addiction counseling, hygiene supplies, mail/internet/phone for youth 15-23 years of age who are homeless or at risk of becoming homeless
1428 N. Rampart St.; New Orleans, LA 70116
Office Hours: M, W, TH, F 9:30-11 a.m.; Tues. 3-7 p.m.
PHONE: 504-948-6701
Intake Procedure: Drop in during the hours listed.
Call for an appointment to see a psychiatrist or social worker.

HARRY TOMPSON CENTER ◊
harrytompsoncenter.org
Day center with showers, laundry, hygiene kits, access to phones, restrooms, legal aid, notary, basic medical care, and respite from the streets for people who are homeless
1803 Gravier St.; New Orleans, LA 70112
Hours of Service: M-F 8 a.m.-2:30 p.m.
PHONE: 504-273-5547
Intake Procedure: Procedure varies depending on the particular service.

THE NEW ORLEANS MISSION DAY CENTER
neworleansmission.org
Respite from the streets for homeless individuals/families
9 a.m.-4 p.m. (separate from overnight shelter services)
1130 Oretha Castle Haley Blvd.; New Orleans, LA 70113
PHONE: 504-523-2116
Intake Procedure: Walk in.



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TRAVELERS AID SOCIETY OF GREATER NEW ORLEANS ◊
travelersaid.org
Respite from the streets; crisis intervention; employment assistance; food/clothing; hygiene kits; bus tokens for stranded unemployable individuals; mailing address for homeless persons; also site for the Central Coordinating Office for the UNITY of Greater New Orleans Homelessness Prevention & Rapid Re-housing Program
1615 Canal St., Suite B; New Orleans, LA 70112
(entrance on N. Robertson St.)
OFFICE HOURS: MTWF 7:30-3:30; TH 8:30-3:30
TRAVELERS AID PHONE: 504-586-0010
Intake Procedure: Walk in for Travelers Aid Services.
For CCO Office of HPRP, call 504-569-8949 for an appointment depending upon availability of openings.

MEALS

LANTERN LIGHT
lanternlight.org
(Located at Harry Tompson Center)
Lunch served M-F at 1 p.m. (door closes at 1 p.m. or when 235 people are in the yard)
1803 Gravier St.; New Orleans, LA 70112
PHONE: 504-273-5573

OZANAM INN / ST. VINCENT DE PAUL SOCIETY
ozanaminn.org & svdpnola.org
Meals served to the public daily at 6 a.m., 2 p.m., and 6 p.m.
843 Camp St.; New Orleans, LA 70130
PHONE: 504-523-1184

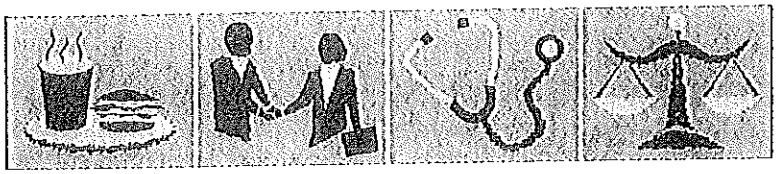
ST. GEORGE'S EPISCOPAL CHURCH
The Dragon Café Feeding Ministry
stgeorge-nola.org
Hot meals Thurs. & Fri. 4:00-6:00 p.m.
and Sunday breakfast 8:30-9:30 a.m.
4600 St. Charles Ave.; New Orleans, LA 70115
PHONE: 504-899-2811

ST. JUDE COMMUNITY CENTER
stjudenocc.org
(See also in Ancillary Resources)
Lunch served to the public M-TH at noon and Fri. at 11:30 a.m.; breakfast served M-TH at 7:30 a.m.
400 N. Rampart St.; New Orleans, LA 70112
PHONE: 504-931-6993

MAINSTREAM RESOURCES

Primary social programs beneficial to persons experiencing homelessness operated by all levels of government

DISABILITY.GOV –LOUISIANA
disability.gov
Online referral site for people with disabilities in Louisiana including but not limited to employment, health, housing, technology, and transportation



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FIRST STEP
cms.hhs.gov
Online help for access to federal benefit programs for food, income, healthcare, housing and employment

HOUSING AUTHORITY OF NEW ORLEANS
hano.org
Public agency for providing safe and affordable housing for low-income residents

GENERAL CORRESPONDENCE FOR HANO:
4100 Touro St.; New Orleans, LA 70122
PHONE: 504-670-3300

HOUSING CHOICE VOUCHER (SECTION 8)
Program through HANO:
3630 MacArthur Blvd.; New Orleans, LA 70114
Office Hours: Mon.-Thurs. 8:30 a.m.-11:30 & 1:30-4:00 p.m.; Fri. 8:30-11:30
PHONE: 504-708-2800 OR 866-202-3487

JEFFERSON PARISH HOUSING AUTHORITY
jeffparishsection8.org
Operates Section 8 Housing Voucher program for Jefferson Parish
1011 4th St., Suite 203; Gretna, LA 70053
Office Hours: M-TH 9 a.m.-12 p.m. & 1-4 p.m.
PHONE: 504-366-5344

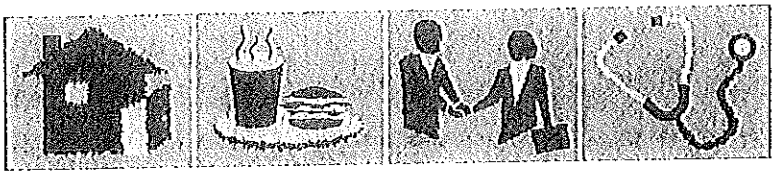
JEFFERSON PARISH HUMAN SERVICES AUTHORITY
jphsa.org
(See also in Mental Health and Substance Addiction sections with office locations listed in Mental Health section)
PHONE: 504-349-8833

KENNER HOUSING AUTHORITY
kennerha.com
Manages Veterans Administration Supportive Housing program and Section 8 Housing Choice vouchers
1013 31st St.; Kenner, LA 70065
PHONE: 504-467-9166

LOUISIANA DEPARTMENT OF HEALTH AND HOSPITALS
dhh.louisiana.gov
Online list of statewide health agencies and services
628 North St.; Baton Rouge, LA 70802
PHONE: 1-225-342-9500

LOUISIANA REHABILITATION SERVICES—VOCATIONAL
dss.state.la.us
(See also in Employment Resources section)
PHONES: 504-838-5180 OR 504-361-6816

LOUISIANA WORKFORCE COMMISSION
laworks.net
(See also in Employment Resources section)
PHONE: 1-866-783-5567



LOUISIANA DEPARTMENT OF SOCIAL SERVICES OFFICE OF FAMILY SUPPORT
dss.state.la.us
Based on income and need, the Office of Family Support provides the following programs and community-based services listed below (not the complete list of services)
PHONE: 1-888-524-3578
Intake Procedure: Call the number or use the website above for service information on the following programs.

CHILDCARE ASSISTANCE PROGRAM (CCAP)
Provides assistance to parents to help pay for childcare.
Family Independence Temporary Assistance Program (FITAP)
Provides temporary cash assistance to families in need

STRATEGIES TO EMPOWER PEOPLE PROGRAM (STEP)
Assists FITAP recipients with educational, training, and work related activities designed to lead to employment and self-sufficiency; provides temporary cash assistance to families in need

SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (FOOD STAMPS)
dss.state.la.us
Provides monthly food benefits for low income households; can also contact Louisiana Food Stamp Program
PHONE: 1-888-524-3578
Intake Procedure: Walk in.

LOCAL LA DEPARTMENT OF SOCIAL SERVICES FAMILY SUPPORT OFFICES:

Jefferson—East Bank
3229 36th St.; Metairie, LA 70001
PHONE: 504-838-5111

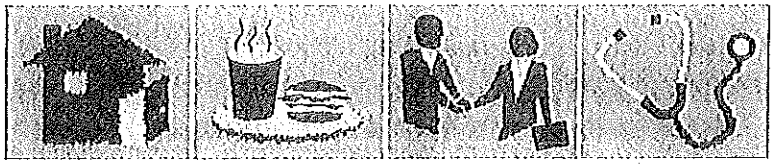
Jefferson—West Bank
2150 West Bank Expressway, Suite 201; Harvey, LA 70058
PHONE: 504-361-6111

Orleans—Algiers
3510 General Meyer Ave.; New Orleans, LA 70114
PHONE: 504-361-6366

Orleans—Midtown
1661 Canal St.; New Orleans, LA 70112
PHONE: 504-599--1700

LOUISIANA MEDICAID APPLICATION CENTER
dhh.louisiana.gov
Assistance in applying for Medicaid, a healthcare plan for individuals with low income.
2727 Louisa St., Suite 2, 1st Floor; New Orleans, LA 70117
PHONE: 1-888-544-7996

LOUISIANA MEDICARE
cms.hhs.gov
Assistance in applying for Medicare, a healthcare plan for individuals age 65 or older
1010 Common St., Fourth Floor; New Orleans, LA 70112
PHONE: 504-599-0656



METROPOLITAN HUMAN SERVICES DISTRICT
mhsdla.org
(See also in *Mental Health and Substance Addiction sections* with office locations listed in *Mental Health section*)
Services for mental health, addictive disorders, and developmental disabilities for residents of Greater New Orleans area
PHONE: 504-568-3130

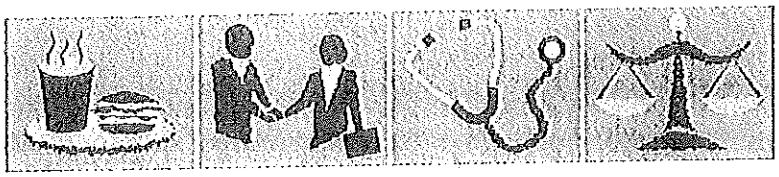
SOCIAL SECURITY ADMINISTRATION
ssa.gov
Assistance in obtaining Retirement, Survivors, or Supplemental Income
400 Poydras St., Suite 500; New Orleans, LA 70130
PHONE: 1-800-772-1213

TEMPORARY ASSISTANCE TO NEEDY FAMILIES (TANF)
doa.louisiana.gov
Program that replaced Aid to Families with Dependent Children, TANF oversees the distribution of funding to needy families; funding contracted to various agencies for a variety of services, the main three initiatives being literacy, employment, and family stability
1201 N. 3rd St., Commissioner's Office,
Suite 7-230; Baton Rouge, LA 70802
PHONE: 225-342-7000
Intake Procedure: For FAQ's, see the website or call the number above.

U.S. DEPARTMENT OF VETERANS AFFAIRS
va.gov
Comprehensive services to veterans and their families
New Orleans Regional Office
1250 Poydras St.; New Orleans, LA 70113
PHONE: 1-800-827-1000

NEW ORLEANS VETERANS CENTER CRISIS COUNSELING, HOUSING REFERRALS, JOB ASSISTANCE
2200 Veterans Highway, Ste. 114; Kenner, LA 70062
PHONE: 504-565-4977
Intake Procedure: Contact the VA for information on services offered.

VETERANS ADMINISTRATION (VA) HOMELESS PROGRAM ◊
va.gov
Housing referrals and other services for homeless veterans
3434 Canal St.; New Orleans, LA 70119
PHONE: 504-539-5745
Intake Procedure: Homeless veterans must go through the VA before placement.



HOMELESSNESS PREVENTION

Programs designed to prevent the incidence of homelessness, such as programs providing rent and/or utility assistance

UNITY OF GREATER NEW ORLEANS HOMELESSNESS PREVENTION AND RAPID RE-HOUSING PROGRAM (HPRP) ◊
unitygno.org
Temporary rent and case management assistance (1 to 3 months) for families or individuals of very low income who are homeless or at imminent risk of homelessness in New Orleans. Central Coordinating Office located at Travelers Aid Society Office:
1615 Canal St., (entrance on N. Robertson St.)
PHONE: 504-569-8949
Intake Procedure: Call for an appointment. At appointment, bring ID, proof of income, proof of homelessness or proof of eviction.

Participating Agencies in HPRP Homelessness Prevention: ◊

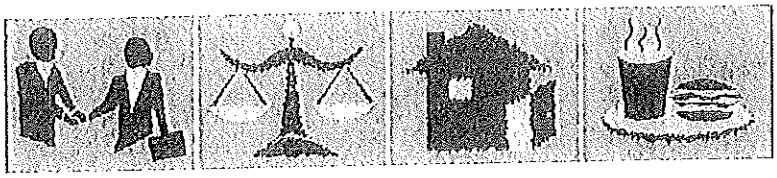
- Alternatives Living
- Community Service Center
- Episcopal Community Services
- Family Services of Greater New Orleans
- Hope House
- Project Lazarus of New Orleans
- Total Community Action
- Lower 9th Ward Neighborhood Empowerment Network Association

Participating Agencies in HPRP Rapid Re-housing: ◊

- UNITY of Greater New Orleans Welcome Home Program
- Covenant House—New Orleans
- Odyssey House Louisiana
- The Salvation Army
- Travelers Aid Society of Greater New Orleans

ARMSTRONG FAMILY SERVICES ◊
armstrongfamily-no.org
Prevention in the form of rent/deposit assistance for families with very low income (with children) living in Orleans Parish (clients cannot be pregnant, cannot be living in public housing, and cannot be receiving Section 8 vouchers)
2658 Ursulines; New Orleans, LA 70119
Office Hours: M-F 8 a.m.-5 p.m.
PHONE: 504-899-2995 OR 1-888-899-2995
Intake Procedure: Call for an appointment. Picture ID and Social Security card are required.

CATHOLIC CHARITIES ARCHDIOCESE OF NEW ORLEANS ◊
ccano.org
Long or short-term case management with direct assistance for individuals/families with very low income (with some programs also available at neighborhood community centers as listed below)
PHONE: 1-866-891-2210
Intake Procedures: Call the appropriate center below for information or an appointment, or see the web site for a more complete listing of centers in LA.



CCANO COMMUNITY CENTER GNO LOCATIONS:
ccano.org

Gert Town
Serving Orleans & Jefferson Parishes
3425 Audubon Court; New Orleans, LA 70125
Hours: M-F 8-4
PHONE: 504-488-4818

Hope Haven
Serving Jefferson Parish West Bank
1101 Barataria Blvd.; Marrero, LA 70072
Hours: M-F 8-4
PHONE: 504-371-7742

Incarnate Word Center
Serving Orleans & Jefferson Parishes
8326 Apricot St.; New Orleans, LA 70118
Hours: M-F 8-4
PHONE: 504-861-6345

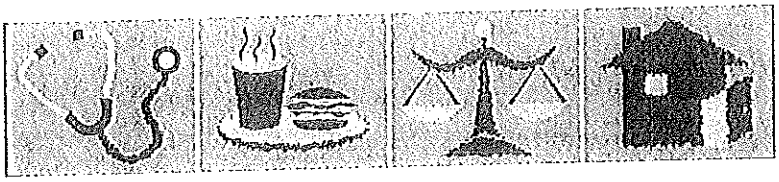
St. Bernard Center
Serving St. Bernard Parish
1519 E. Judge Perez Dr.; Chalmette, LA 70043
Hours: M-F 8:30-4:30
PHONE: 985-735-7673

St. Gabriel the Archangel
Serving Orleans Parish
4700 Pineda St.; New Orleans, LA 70126
Hours: M-F 9-4
PHONE: 504-286-0829

St. John the Baptist
Serving Orleans Parish & UNITY clients
1920 Clio St.; New Orleans, LA 70113
Hours: M-F 9-4
PHONE: 504-581-4987

CITY OF KENNER COMMUNITY DEVELOPMENT DEPARTMENT HPRP PROGRAM ♦
jeffparish.net
Kenner office for HPRP, temporary rent and case management assistance (1 to 3 months) for families or individuals of very low income who are homeless or at imminent risk of homelessness in Kenner
Main Office: 2100 3rd St.; Kenner, LA 70062
PHONE: 504-468-7588
Intake Procedure: Residents of Kenner can call for an appointment. At appointment, bring ID, proof of income, proof of homelessness or proof of eviction.

GREAT EXPECTATIONS FOUNDATION
greatexp.org
(See also in HIV/AIDS Services section)
Short-term rent, mortgage, & utilities assistance for individuals living with HIV/AIDS
4298 Elysian Fields Ave. Suite B; New Orleans, LA 70122
Office Hours: M-F 8 a.m.-4:30 p.m.
PHONE: 504-288-7818
Intake Procedure: Walk in or call.



HOPE HOUSE, INC. ◊
hopehouseneworleans.org
Rent/utilities assistance and case management for families of low income facing imminent eviction
916 St. Andrew St.; New Orleans, LA 70130
Office Hours: Mon. 9 a.m.-1 p.m.; T, W, TH, F 9 a.m.-4:30 p.m.
PHONE: 504-525-2561 OR 504-522-5881
Intake Procedure: Call for an appointment and eligibility criteria as well as to zip code area served.

HOUSE OF RUTH HOMELESSNESS PREVENTION ◊
houseofruthneworleans.org
Prevention services including deposit, rent, and utility assistance as well as other support services for homeless or imminently homeless families with children
1111 Newton St.; New Orleans, LA 70114
Office Hours: M-F 8:30 a.m.-4:00 p.m.
PHONE: 504-366-3921 OR 504-366-6774
Intake Procedures: Individuals must make an appointment. Picture ID, Social Security card, and proof of residence are required.

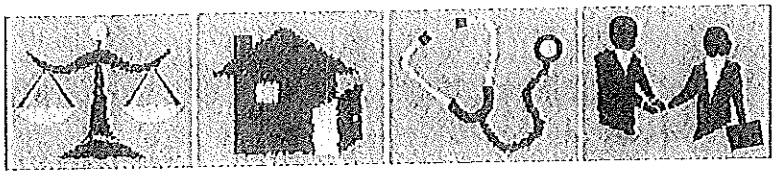
JEFFERSON COMMUNITY ACTION PROGRAMS (JEFFCAP)
jeffparish.net
Emergency food assistance and rent/mortgage & utility assistance to prevent eviction or utility cut-offs, and other services for residents with low income in Jefferson
1221 Elmwood Park Blvd., Suite 402; Jefferson, LA 70123
PHONE: 504-736-6900
Intake Procedure: Call for information or an appointment.

JEFFERSON PARISH HPRP ◊
(See description of HPRP at beginning of section)
PHONE: 504-736-6276
Intake Procedure: Call for a phone assessment.

JPHSA - DIVISION OF COMMUNITY SUPPORT
jphsa.org
One-time rental or utility assistance to clients who meet eligibility requirements and are currently attending one of JPHSA's mental health or substance abuse clinics.
PHONE: 504-838-5700
Intake Procedure: Call for information or have case manager call if attending one of JPHSA's mental health or substance abuse clinics.

NO-AIDS TASK FORCE ◊
noaidstaskforce.com
Short-term rental assistance for individuals/families affected by HIV/AIDS
2601 Tulane Ave., Suite 500; New Orleans, LA 70119
Office Hours: M-F 8:30 a.m.-5 p.m.
PHONE: 504-821-2601
Intake Procedure: Call for an appointment.

THE SALVATION ARMY OF GREATER NEW ORLEANS EMERGENCY ASSISTANCE PROGRAM ◊
salvationarmyusa.org
Emergency assistance for individuals and families with rent, mortgage, utilities, transportation, medication, furniture, and clothing (depending upon assessment and availability)
4500 S. Claiborne Ave.; New Orleans, LA 70125
Office Hours: 8:30 a.m.-4:30 p.m.
PHONE: 504-899-4569 EXT. 300 OR 301
Intake Procedure: Intake is Mon.-Thurs. by appointment.



TOTAL COMMUNITY ACTION ◊
tca-nola.org
Prevention services including energy or rent assistance to individuals/families with low income, including job counseling, youth work experience, transportation for elderly and disabled individuals, and other support
1420 S. Jefferson Davis Parkway; New Orleans, LA 70125
PHONE: 504-872-0334, 504-872-0347, OR 1-866-273-6942
Intake Procedure: Call for an appointment and procedures.

TRAVELERS AID SOCIETY OF GREATER NEW ORLEANS ◊
travelersaid.org
(See also in *Day Programs* and *Employment Assistant* sections)
Respite and various basic necessities; location for UNITY of Greater New Orleans' HPRP Central Office Travelers Aid
PHONE: 504-586-0010
Intake Procedure: Walk in or call.

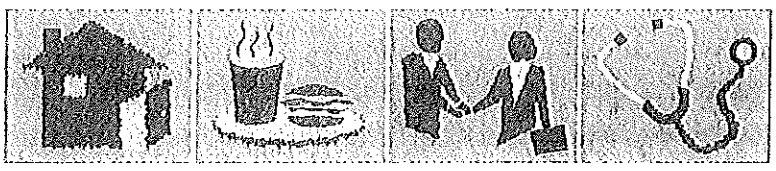
TRANSITIONAL HOUSING

Programs that include short-term (3 to 24 months) residential housing, congregate housing, or rental assistance in scattered site apartments for individuals or families experiencing homelessness for the purpose of facilitating their movement to independent living

ARMSTRONG FAMILY SERVICES TRANSITIONAL HOUSING PROGRAM ◊
armstrongfamily-no.org
Scattered site program (for up to 4 months) for families who are homeless or imminently homeless in Orleans Parish (clients cannot be pregnant, cannot be living in public housing, and cannot be receiving Section 8 vouchers)
2658 Ursulines; New Orleans, LA 70119
Office Hours: M-F 8 a.m.-8 p.m.
PHONE: 504-899-2995 OR 1-888-899-2995
Intake Procedure: A sliding scale fee may apply. Applications are taken on Tues. and Thurs. only, 10 a.m.-3 p.m.

BAPTIST FRIENDSHIP HOUSE
bfh.lifewaylink.com
Residential program for women who are homeless with children, including help with GED and resume preparation
813 Elysian Fields Ave.; New Orleans, LA 70117
PHONE: 504-949-4469
Intake Procedure: Call for an appointment.

BELLE REVE ◊
bellerevenola.org
(See also in *Permanent Supportive Housing, HIV/AIDS Services,* and *Substance Addiction* sections)
Congregate supportive living facility for adult individuals living with or affected by HIV/AIDS, including harm reduction substance addiction education and outreach, HIV + recovery readiness/ psychosocial support, and other support at a confidential location
Mailing address: PO Box 3305; New Orleans, LA 70177
PHONE: 504-945-9455
Intake Procedure: Call for instructions.



◊ *Funded through UNITY of Greater New Orleans Homeless Continuum of Care In partnership with HUD and other city, state, and federal agencies.*

BETHEL COLONY SOUTH TRANSFORMATION MINISTRY
Faith-based congregate program for men or homeless men with substance addiction; six-month commitment required
4114 Old Gentilly Road; New Orleans, LA 70126
Office Hours: M-F 9 a.m.-6 p.m.
PHONE: 504-943-0456
Intake Procedure: Call for an appointment. Intake interview and additional eligibility criteria are assessed.

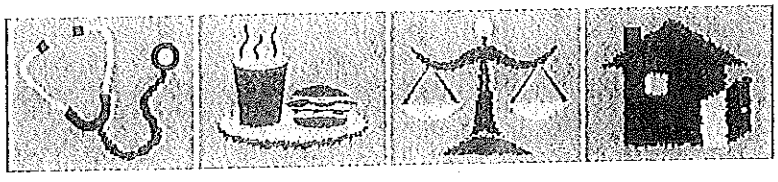
BRIDGE HOUSE ◊
bridgehouse.org
Residential treatment program for homeless men with substance addiction (residents must be 18 or older)
4150 Earhart Blvd.; New Orleans, LA 70125
Office Hours: M-F 9 a.m.-5 p.m.
PHONE: 504-522-4475
Intake Procedure: Call or walk in to apply.
Freeze Plan Beds are available to the public.

BRIDGE HOUSE/GRACE HOUSE ◊
gracehouseneworleans.org
Residential substance addiction treatment program for adult women for up to 6 months
1401 Delachaise; New Orleans, LA 70115
Office Hours: M-F 8 a.m.-4:30 p.m.
PHONE: 504-899-2423
Intake Procedure: Call for an appointment and for further instructions or eligibility details.

BROTHERHOOD, INC. TRINITY HOUSE
brotherhoodinc.com
Scattered site transitional housing and support services for individuals who are homeless and HIV positive living in Orleans, Jefferson, and five other LA parishes
4032 Canal St., Suite C1-A; New Orleans, LA 70119
PHONE: 504-566-7955
Intake Procedure: Case managers from qualified agencies must refer clients. Call for eligibility details.

CCANO BARONNE ST. TRANSITIONAL HOUSING ◊
ccano.org
Residential program (18-24 months) for homeless families and some unaccompanied adults, including counseling, advocacy, referrals, case management, and other support
2407 Baronne St.; New Orleans, LA 70113
Office Hours: M-F 8 a.m.-4:30 p.m.
PHONE: 504-269-9311
Intake Procedure: Call for an appointment and eligibility requirements.

CCANO BEYOND SHELTER TRANSITIONAL HOUSING ◊
ccano.org
Scattered site apartment housing (18-24 months) for homeless individuals, single parents, or families in Orleans Parish, including counseling, advocacy, case management, referrals, and other support
1000 Howard Ave., Suite 800; New Orleans, LA 70113
PHONE: 504-361-5087
Intake Procedure: Call for information. Residents must have income other than from TANF. Boys over 16 are not accepted.



CCANO BRIDGES TO SELF SUFFICIENCY ◊
TRANSITIONAL HOUSING
ccano.org
Scattered site apartment housing program for homeless women and children in Jefferson Parish, including counseling, case management, advocacy, referrals, and other support
1108 Barataria Blvd.; Marrero, LA 70072
PHONE: 504-361-5087
Intake Procedure: Call for information about services.

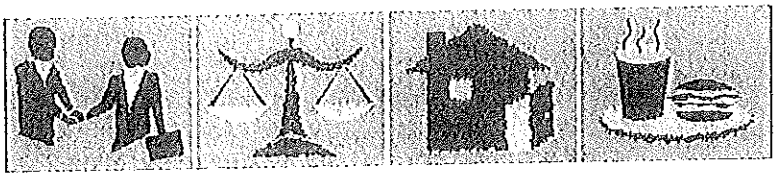
CCANO CARE CENTER SERVICES ◊
ccano.org
Scattered site apartment program for homeless individuals/ families in Orleans Parish, including case management, counseling, advocacy, referrals, and other support
1000 Howard Ave., Suite 800; New Orleans, LA 70113
PHONE: 504-310-8738
Intake Procedure: Call for information about services.

CCANO CRESCENT HOUSE
ccano.org
Safe haven and scattered site apartment program for victims of domestic violence, including crisis counseling, case management, youth intervention, services for immigrant populations, and educational outreach at a confidential location
PHONE: 504-866-7481 OR CRISIS LINE AT 504-866-9554
Intake Procedure: Call for instructions.

CCANO ST. JOHN THE BAPTIST ◊
ccano.org
Scattered site program for chronically homeless individuals or homeless families
1920 Clio St.; New Orleans, LA 70113
Hours: M-F 9 a.m.-4 p.m.
PHONE: 504-581-4987
Intake Procedure: Walk in or call to schedule an appointment.
Picture ID required, and additional eligibility criteria may be required.

CONCERNED CITIZENS FOR A BETTER ALGIERS / HOME AGAIN ◊
Individual apartments in apartment complex for homeless families with HIV/AIDS
1417 Nunez St.; New Orleans, LA 70114
PHONE: 504-362-7583
Intake Procedure: Call for instructions.

COVENANT HOUSE NEW ORLEANS RITES OF PASSAGE ◊
covenanthouseno.org
Scattered site shared apartment program for homeless youth 18 to 21 (restrictions: must have source of income and must pay deposit)
611 N. Rampart St.; New Orleans, LA 70112
PHONE: 504-584-1111
Intake Procedure: Youth can self-refer or come through Covenant House Shelter. Call for information.



◊ *Funded through UNITY of Greater New Orleans Homeless Continuum of Care In partnership with HUD and other city, state, and federal agencies.*

HOUSE OF RUTH TRANSITIONAL HOUSING PROGRAM ◊
houseofruthneworleans.org
Scattered site apartment program providing deposit, rent, utility assistance, and support services for homeless or imminently homeless families with children
1111 Newton St.; New Orleans, LA 70114
PHONE: 504-366-3921 OR 504-366-6774
Intake Procedures: Clients are seen by appointment only. Picture ID, SS card, and proof of residence are required.

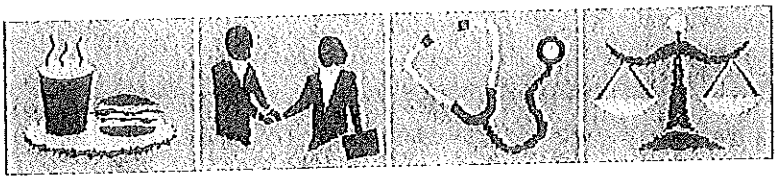
LAST HOPE ◊
Residential program for males with mental illness or substance addiction
1302 Magazine St.; New Orleans, LA 70130
PHONE: 504-524-6805
Intake Procedure: Walk in or call.

LIBERTY HOUSE ◊
Residential program for young families 16-24 who are pregnant and/or have children
2020 S. Liberty St.; New Orleans, LA 70113
PHONE: 504-412-3914
Intake Procedure: Call for an appointment. Clients must have a referral from a homeless shelter.

LINDY'S PLACE, INC. ◊
lindysplace.org
Residential program for unaccompanied homeless women 21 or older, including case management, meals, and other supportive services
2407 Baronne St.; New Orleans, LA 70113
Office Hours: M-F 8 a.m.-5 p.m.
PHONE: 504-269-0184
Intake Procedure: Call for telephone interview and appointment. Additional program requirements may apply. TB test and proof of homelessness are required.

LIVING WITNESS MINISTRIES CHURCH OF GOD IN CHRIST, INC. COMMUNITY SOCIAL SERVICE
NEHEMIAH RESTORATION PROGRAM ◊
lwcss.org
Faith-based 6-month intensive residential recovery program for homeless males with substance addiction (boot camp style)
1528 Oretha Castle Haley Blvd.; New Orleans, LA 70113
Office Hours: M-F 9 a.m.-5 p.m.
PHONE: 504 524 2959
Intake Procedure: Walk in, be referred, or call.

METROPOLITAN CENTER FOR WOMEN & CHILDREN
BATTERED WOMEN'S PROGRAM ◊
mcwcgno.org
Domestic violence safe haven for women or women with children, including case management, counseling, housing placement, and other supportive services
504-837-5400 Crisis Hotline
PHONE: LA Domestic Violence Hotline 1-888-411-133
Intake Procedure: Call for instructions.



◊ *Funded through UNITY of Greater New Orleans Homeless Continuum of Care In partnership with HUD and other city, state, and federal agencies.*

NEW ORLEANS MISSION TRANSITIONAL HOUSING
neworleansmission.org
Transitional housing program; must have fulltime employment and must participate in case management
1819 Clio St.; New Orleans, LA 70113
PHONE: 504-523-2116
Intake Procedure: Call for instructions.

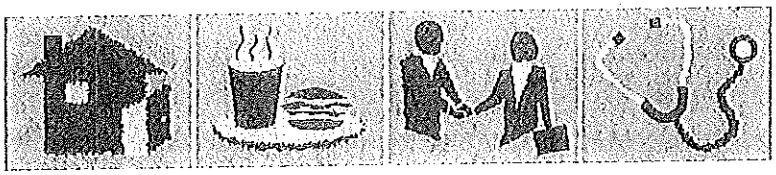
NEW ORLEANS MISSION MEN'S REHABILITATION PROGRAM
neworleansmission.org
Residential rehabilitation program with 3-month phases, including counseling, work therapy, community service and education, and employment training; room and board with an allowance provided; must successfully complete a 2-week trial period
1130 Oretha Castle Haley Blvd.; New Orleans, LA 70113
PHONE: 504-523-2116
Intake Procedure: Call or walk in for an appointment with a chaplain.

ODYSSEY HOUSE LOUISIANA TREATMENT PROGRAM ◊
ohlinc.org
Congregate residential addiction treatment program for individuals
1125 North Tonti St.; New Orleans, LA 70119
Office Hours: M-F 9 a.m.-5 p.m. and Mon.-Sun. 24 hrs.
PHONE: 504-821-9211
Intake Procedure: Call for instructions.

ODYSSEY HOUSE LOUISIANA COMMUNITY PRISONER RESTORATION PROGRAM
ohlinc.org
Transitional housing for people on probation or parole for non-violent, non-sexual-assault offenses, including job assistance and case management
PHONE: 504-270-7388
Intake Procedure: Call for instructions.

OXFORD HOUSE LOUISIANA
oxfordhouse.org
(See also in *Substance Addiction Treatment & Detoxification* section)
Independently peer-run recovery houses most often used as transitional housing (sometimes as permanent housing for those not in need of extensive support) after a Detox or a traditional short-term treatment program; locations throughout the state; residents expected to contribute to monthly expenses if working while in recovery; no drugs or alcohol allowed.
Intake Procedure: Call one of the numerous Oxford Houses listed on the web site for information.

OZANAM INN/ST. VINCENT DE PAUL SOCIETY TRANSITIONAL HOUSING PROGRAM ◊
ozanaminn.org
Congregate transitional housing program for homeless men, including case management and other support wherein residents save a percentage of income toward their move to independent living
843 Camp St.; New Orleans, LA 70130
PHONE: 504-523-1184
Intake Procedure: Walk in for intake or for more information at 9 a.m. M-F.



PROJECT LAZARUS ◊
projectlazarus.net
Residential program (for up to 2 years) for homeless individuals with HIV/AIDS, including personal care assistance and other support as needed at a confidential location.
PHONE: 504-949-3609
Intake Procedure: Call for instructions.

RESOURCES FOR HUMAN DEVELOPMENT FAMILY HOUSE
rhd.org
Residential treatment program for women with substance addiction who have children
112 Holmes Blvd.; Terrytown, LA 70056
PHONE: 504-367-7600
Intake Procedure: Call first.

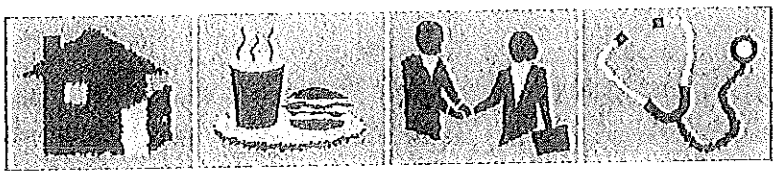
RESOURCES FOR HUMAN DEVELOPMENT NEW ORLEANS WOMANSPACE ◊
rhd.org
Safe haven residential program for females who are chronically homeless with mental illness or substance addiction at a confidential location
PHONE: 504-895-6600
Intake Procedure: Call for instructions.

RESOURCES FOR HUMAN DEVELOPMENT PATHWAYS ◊
rhd.org
Transitional program in an apartment setting for individuals with mental illness and/or substance addiction, including case management and support
1901 Westbank Expressway, Suite 300; Harvey, LA 70058
PHONE: 504-376-2524 OR 504-838-5700
Intake Procedure: All referrals must go through JPHSA first.

RESPONSIBILITY HOUSE
responsibilityhouse.org
Residential treatment program for males with substance addiction. Sober Living Program also offered; participants can transition into a 6-month component
401 Whitney Ave., Suite 205; Gretna LA 70056
Social Detox Program: 504-371-0207
PHONE: Outpatient & Residential Treatment 504-324-6265
Intake Procedure: Call for instructions.

THE SALVATION ARMY OF GREATER NEW ORLEANS FAMILY TRANSITIONAL HOUSING PROGRAM ◊
salvationarmyusa.org
Residential transitional housing (7 to 24 months) for homeless families, including case management
4500 S. Claiborne Ave.; New Orleans, LA 70125
Office Hours: 8:30 a.m.-4:30 p.m.
PHONE: 504-899-4569 EXT. 300
Intake Procedure: Call for an appointment or check in with main office. IDs and TB Tests are required (after first three day waiver).

VOLUNTEERS OF AMERICA (VOA) HOMELESS VETERANS PROGRAM ◊
voagno.org
Transitional housing program for homeless veterans, including intensive case management and support services
1002 Napoleon Ave.; New Orleans, LA 70115
PHONE: 504-899-1116
Intake Procedure: Intake done through the VA. Call for information.



PERMANENT SUPPORTIVE HOUSING

Programs that provide long-term community-based housing with support systems for homeless individuals/families with a disability who have been living on the street or in places unfit for human habitation, in emergency shelters, or in transitional housing, having entered that housing from the streets or from emergency shelters.

Note: Some Permanent Supportive Housing (PSH) programs are not included in this directory since they primarily accept referrals from the UNITY PSH Registry.

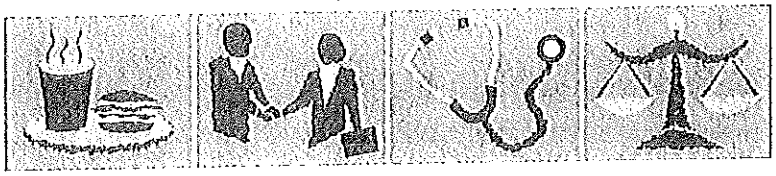
UNITY PERMANENT SUPPORTIVE HOUSING REGISTRY ◊
unitygno.org
A list of homeless disabled persons ranked according to the fragility of their health. Those facing the greatest risk of dying on the street are prioritized for the placement in the PSH programs. To place someone on the Registry, contact the director of the PSH Registry.
PHONE: 504-899-4589 EXT. 107

UNITY OF GREATER NEW ORLEANS / CITY OF NEW ORLEANS SHELTER PLUS CARE PROGRAM ◊
unitygno.org
(See also in HIV/AIDS Services Section) Scattered site apartment program for homeless individuals/families with HIV/AIDS
Office Address: 2475 Canal St.; Suite 300, New Orleans, LA 70119
PHONE: 504-821-4496
Intake Procedure: Must be referred by specific agencies. Call for information.

BELLE REVE ◊
bellerevenola.org
(See also in *Transitional Housing, HIV/AIDS Services,* and *Substance Addiction* sections)
Mailing address: PO 3305; New Orleans, LA 70177
PHONE: 504-945-9455
Intake Procedure: Call for instructions.

BRIDGE HOUSE / GRACE HOUSE PERMANENT SUPPORTIVE HOUSING ◊
bridgehouse.org
Scattered site apartments for homeless women with a disability (primarily substance addiction)
Office Address: 1401 Delachaise; New Orleans, LA 70115
Office Hours: M-F 9 a.m.-5 p.m.
PHONE: 504-522-4475
Intake Procedure: Call for instructions and information.

CCANO CIARA HOUSE PROGRAM ◊
ccano.org
Scattered site apartment program for homeless families/individuals with severe or dual diagnosis mental illness (no Medicaid or Medicare accepted, and sliding scale fees apply)
Office Address: 1131 St. Andrew St.; New Orleans, LA 70130
Office Hours: M-F 9 a.m.-5 p.m.
PHONE: 504-524-8394
Intake Procedure: Call for an appointment or for eligibility and intake requirements.



CCANO VOYAGE HOUSE ◊
ccano.org
Congregate residential program with 3 persons per room in dorm style bedrooms or independent scattered site apartments for homeless unaccompanied women 40 years or older with severe mental illness
2407 Baronne St.; New Orleans, LA 70113
Office Hours: M-F 9 a.m.-5 p.m.
PHONE: 504-269-3969
Intake Procedure: Referrals are taken by phone.

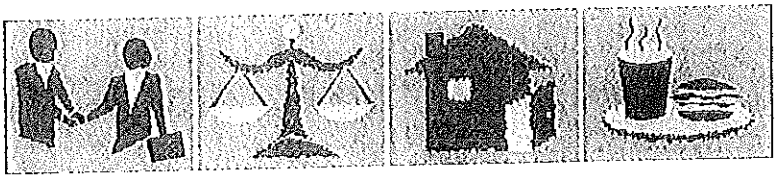
CONCERNED CITIZENS FOR A BETTER ALGIERS/HOME AGAIN ◊
Individual apartments in an apartment complex for homeless families with HIV/AIDS
1417 Nunez St.; New Orleans, LA 70114
PHONE: 504-362-7583
Intake Procedure: Call for instructions.

COVENANT HOUSE NEW ORLEANS PERMANENT SUPPORTIVE HOUSING FOR YOUNG ADULTS ◊
covenanthouseno.org
Scattered site apartment program for homeless individuals/ families under 25 yrs. of age with a disability
Office Address: 611 N. Rampart St.; New Orleans, LA 70112
PHONE: 504-584-1111
Intake Procedure: Must meet with intake worker upon arrival. Call first for instructions.

GATEWAY SYSTEMS SHELTER PLUS CARE PROGRAM ◊
gatewayrecovery.com
Shared apartment program for homeless men with substance addiction or with dual diagnosis
4103 Lac Couture, Harvey, LA 70058
PHONE: 504-368-9935
Intake Procedure: Intake is through the VA. Call for information.

JEFFERSON PARISH HUMAN SERVICES AUTHORITY PERMANENT SUPPORTIVE HOUSING PROGRAM ◊
jphsa.org
Scattered site apartment program for homeless individuals/ families with any disability
3300 West Esplanade Ave.; Metairie, LA 70002
PHONE: 504-838-5700
Intake Procedure: Call for information. Referrals from specific agencies may be required.

JEFFERSON PARISH HUMAN SERVICES AUTHORITY SHELTER PLUS CARE PROGRAM ◊
jphsa.org
Scattered site apartment program for homeless individuals/ families with a disability in Jefferson Parish
Office: 3300 West Esplanade Ave.; Metairie, LA 70002
PHONE: 504-838-5700
Intake Procedure: Call for information. Referrals from specific agencies may be required.



LIVING WITNESS MINISTRIES CHURCH OF GOD IN CHRIST, INC SHELTER PLUS CARE PROGRAM ◊
lwcss.org
Scattered site apartment program for homeless individuals with mental illness, substance addiction, or developmental disabilities
Office: 1528 Oretha Castle Haley Blvd.; New Orleans, LA 70113
PHONE: 504-524-2959
Intake Procedure: Call for information.

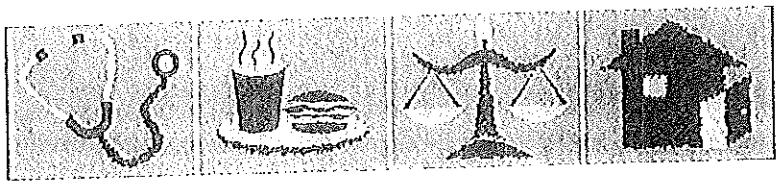
MAGNOLIA VILLA / FIRST EVANGELIST CDC ◊
Congregate setting residential program with large dorm-style bedrooms, shared bathrooms and cafeteria, for homeless unaccompanied individuals with mental illness, substance addiction, or developmental disabilities
Office: 1801 Magnolia St.; New Orleans, LA 70113
PHONE: 504-595-3101
Intake Procedure: Call for an appointment or for instructions.

MCCALEB FOUNDATION SHELTER PLUS CARE PROGRAM ◊
Apartment-based program in two apartment complexes for homeless individuals with mental illness, substance addiction, or developmental disabilities
7819 Olive St.; New Orleans, LA 70125 and
2927 Washington Ave.; New Orleans, LA 70113
(Office located at 7819 Olive St.)
PHONE: 504-319-6031
Intake Procedure: Call for an appointment or for additional intake details.

NATIONAL ALLIANCE FOR THE MENTALLY ILL (NAMI) NEW ORLEANS PERMANENT SUPPORTIVE HOUSING PROGRAM ◊
namineworleans.org
Scattered site apartment program for homeless individuals/ families with mental illness or dual diagnosis
Office Address: 1538 Louisiana Ave.; Gretna, LA 70115
Office Hours: M-F 8:30 a.m.-4:30 p.m.
PHONE: 504-896-2345
Intake Procedure: Call for information or a referral form. Referrals are required from mental health agencies or professionals. Verifications of homelessness and diagnosis of mental illness are required.

PROJECT LAZARUS ◊
projectlazarus.net
Congregate residential program for homeless individuals with HIV/AIDS at a confidential location
PHONE: 504-949-3609
Intake Procedure: Call for instructions.

RESOURCES FOR HUMAN DEVELOPMENT SHELTER PLUS CARE PROGRAM ◊
rhd.org
Scattered site apartment program for homeless individuals with mental illness, substance addiction, or developmental disabilities
Office: 1901 Westbank Expressway, Ste. 550; Harvey, LA 70058
PHONE: 504-247-9120
Intake Procedure: Referrals are needed from JPHSA.



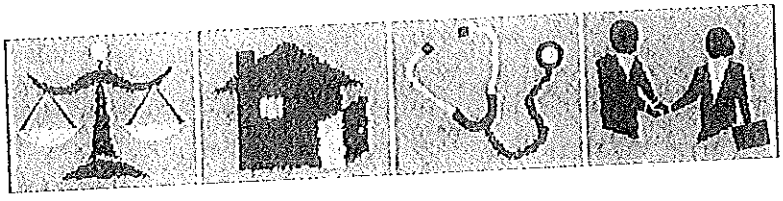
RESPONSIBILITY HOUSE
PERMANENT SUPPORTIVE HOUSING PROGRAM ◊
rhousela.org
Scattered site apartment program for homeless individuals/ families wherein head of household has a long-term disability
Office: 401 Whitney Ave., Ste. 205; Gretna, LA 70056
PHONE: 504-366-6217
Intake Procedure: Call for appointment and/or details.

VOLUNTEERS OF AMERICA
PERMANENT SUPPORTIVE HOUSING PROGRAM ◊
voagno.org
Scattered site apartment program for homeless individuals/ families with severe mental illness
Office Address: 127 S. Solomon; New Orleans, LA 70119
PHONE: 504-485-0147
Intake Procedure: Clients must be referred by a mental health agency or professional or outreach program.

VOLUNTEERS OF AMERICA SHELTER PLUS CARE PROGRAM ◊
voagno.org
Scattered site apartment program for homeless individuals/ families with mental illness, substance addiction, or developmental disabilities
Office: 127 S. Solomon St.; New Orleans, LA 70119
PHONE: 504-485-0147
Intake Procedure: Clients must be referred by a mental health agency or professional or outreach program.

VOLUNTEERS OF AMERICA SINGLE ROOM OCCUPANCY, CANAL STREET ◊
voagno.org
Congregate single room occupancy project-based Section 8 program with shared bathrooms and kitchen for homeless individuals with substance addiction who have been sober for at least 3 months, are also presently in recovery, and who have income
1801 Canal St.; New Orleans, LA 70119
PHONE: 504-299-1260
Intake Procedure: Must be referred by mental health agency or professional or outreach program.

VOLUNTEERS OF AMERICA SINGLE ROOM OCCUPANCY, TULANE AVENUE ◊
voagno.org
Congregate single room occupancy project-based Section 8 program with shared bathrooms and kitchen for homeless individuals with substance addiction who have been sober for at least 3 months, are also presently in recovery, and who have income
301 Tulane Ave.; New Orleans, LA 70119
PHONE: 504-324-6352
Intake Procedure: Must be referred by mental health agency or professional or outreach program.



EMPLOYMENT ASSISTANCE

Agencies providing job search and/or training to homeless, unemployed, or underemployed individuals

COVENANT HOUSE NEW ORLEANS EMPLOYMENT PROGRAM ◊
covenanthouseno.org
Job training and employment services for residents of Covenant House with some self-help job assistance for youth who are not staying in the shelter
611 N. Rampart St.; New Orleans, LA 70112
PHONE: 504-584-1111
Intake Procedure: Call for details.

CCANO ST. JOHN THE BAPTIST HOUSING JOB PROGRAM ◊
ccano.org
Job readiness and placement
1920 Clio St.; New Orleans, LA 70113
Phone: 504-581-4987
Intake Procedure: Call for details.

GOODWILL CULINARY ARTS PROGRAM CAREER DEVELOPMENT TRAINING IN CULINARY ARTS ◊
2407 Baronne St.; New Orleans, LA 70113
PHONE: 504-908-3433
Intake Procedure: Call for details.

GOODWILL INDUSTRIES OF SOUTHEASTERN LA ◊ EMPLOYMENT ASSISTANCE
goodwillno.org
Assistance in finding employment
Main Office: 3400 Tulane Ave.; New Orleans, LA 70119
PHONE: 504-456-2622
Intake Procedure: Call for details.

LOUISIANA REHABILITATION SERVICES—VOCATIONAL
dss.state.la.us
Assistance for persons with disabilities in obtaining employment or achieving independence through rehabilitative services and collaborations with local businesses & community resources
Intake Procedure: Call the offices below for information.

LRS Local Regional Offices:

6620 Riverside Dr., Suite 101; Metairie, LA 70003
PHONE: 504-838-5180

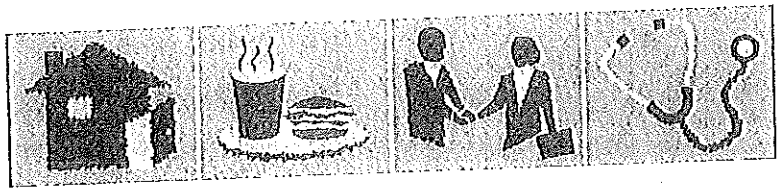
2150 Westbank Expressway, Suite 70; Harvey, LA 70058
PHONE: 504-361-6816

LOUISIANA WORKFORCE COMMISSION CAREER SOLUTIONS CENTERS (JOB 1)
laworks.net
Skills assessment & training, resume & interview preparation, and job search assistance.
Intake Procedure: Walk in or call. See local offices below.

LWC Local Offices:

2330 Canal St.; New Orleans, LA 70119
PHONE: 504-658-4500

1801 Airline Dr., Suite A; Metairie, LA 70001
PHONE: 504-838-5678 EXT. 111



LWC Local Offices:

3520 General DeGaulle Dr., #1020; New Orleans, LA 70831
PHONE: 504-658-4580

TRAVELERS AID SOCIETY OF GREATER NEW ORLEANS ◊
travelersaid.org
(See also in *Homelessness Prevention* and *Day Programs* sections.)
Self-help employment assistance and mailing address for homeless persons
1615 Canal St., Suite B; New Orleans, LA 70112
(entrance on N. Robertson St.)
504-586-0010 Travelers Aid Phone
504-569-8949 for CCO Office of HPRP
Intake Procedure: Walk in for Travelers Aid Services.

WORK PAYS
work-pays.org
Online consortium of agencies working together to increase employment opportunities of people with disabilities in Louisiana

HEALTH/MEDICAL CARE

Agencies providing health or medical care to homeless individuals

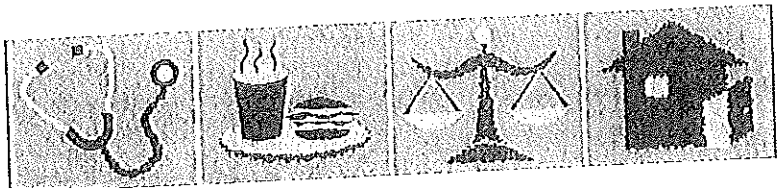
CITY OF NEW ORLEANS HEALTH DEPARTMENT HEALTHCARE FOR THE HOMELESS AT EDNA PILLSBURY CLINIC ◊
cityofno.com
Comprehensive medical care, medications, TB testing, dental care, health education, mental illness and substance addiction treatment, and case management for homeless individuals/families
2222 Simon Bolivar St., 2nd floor; New Orleans, LA 70113
Hours: M-F 8 a.m.-4 p.m.
PHONE: 504-658-2785
Intake Procedure: Call for details.

CRESCENT CITY VISION
Free eye exams and glasses to individuals who are homeless
5128 Lapalco Blvd.; Marrero, LA 70072
Hours Available: T & W 10 a.m.-5 p.m.
PHONE: 504-347-9988
Intake Procedure: Appointments are recommended.
Clients must provide verification of homelessness from shelters.

DAUGHTERS OF CHARITY SERVICES OF NEW ORLEANS—HEALTH CENTER ◊
dcsno.org
Primary health care for all ages (accepts Medicaid, Medicare, and private insurance; patients without insurance may qualify for subsidized care)
Main Office: 4164 Canal St.; New Orleans, LA 70991
MAIN OFFICE PHONE: 504-482-2080
Hours Available: Mon.-Thurs. 8 a.m.- 5 p.m. and Fri. 8 a.m.-2 p.m. with some clinics also open on Sat. 8 a.m.-2 p.m.
Intake Procedure: Call to schedule an appointment with one of the clinics listed.

Daughters of Charity Health Center locations:

111 N. Causeway Blvd.; Metairie, LA 70001
PHONE: 504-482-0084



Daughters of Charity Health Center locations:

1030 Lesseps St.; New Orleans, LA 70117
PHONE: 504-941-6041

3201 S. Carrolton Ave.; New Orleans, LA 70118
PHONE: 504-207-3060

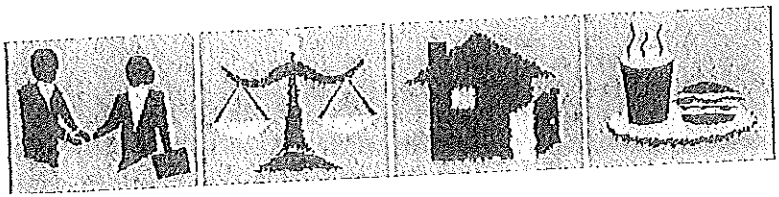
DROP-IN CLINIC AT COVENANT HOUSE ◊
www.tulane.edu
Primary health care, urgent health care, reproductive health care, and immunizations for infants, children, adolescents, and young adults to age 24 regardless of ability to pay
611 N. Rampart St.; New Orleans, LA 70112
Office Hours: Pediatric clinic (birth to 12)—M-F 9 a.m.-noon. Adolescent/Young Adult clinic (13-24yrs. of age)—M-F 1-5 p.m. Reproductive Health clinic (males and Females)—M & W 5-9 p.m. and Sat. 9 a.m.-1 p.m. Male Reproductive Health Clinic (males only)—Tues. 5-9 p.m.
PHONE: 504-584-1112
Intake Procedure: Call for an appointment.
Walk-ins are accepted if space is available.

GREATER NEW ORLEANS MOBILE UNIT CONSORTIUM
gnomobileunits.org
Collaboration of 10 mobile units providing healthcare, including pre-natal, dental, primary, behavioral, fitness, & immunizations
PHONE: 504-988-4732
Intake Procedure: Call or check web site for schedules.

HARRY TOMPSON CENTER ◊
harrytompsoncenter.org
Basic medical care for homeless individuals available daily with psychiatric care available Wed a.m.; patients seen on a first-come, first-served basis
1803 Gravier St.; New Orleans, LA 70112
PHONE: 504-273-5547
Hours available: Basic medical services M-F 10 a.m.-1 p.m.; psychiatric care Wed. 9 a.m.-12 p.m.;
TB tests administered/results given M, T, W, F 9-11 a.m.
Intake Procedure: Walk in.

JEFFERSON PARISH HEALTH UNIT
jeffparish.net
Basic healthcare for residents of Jefferson Parish, including family planning, pregnancy testing, pre-natal & infant healthcare, WIC services, immunizations, STD testing, tuberculosis screening and environmental health. Hours: M-F 8 a.m.-4:30 p.m.
111 Causeway Blvd.; Metairie, LA 70001
PHONE: 504-838-5100
or 1855 Ames Blvd.; Marrero, LA 70072
PHONE: 504-349-8802
Intake Procedure: Call for details.

LOUISIANA PARTNERSHIP FOR PRESCRIPTION ASSISTANCE
pparxla.org
Assistance for individuals with low-income or uninsured Individuals with low-income to obtain free or low-cost medications through existing patient assistance programs
1-888-477-2669
Intake Procedure: Call for details.



LSU ODYSSEY HOUSE CLINIC
ohlinc.org
Free medical & mental health care. M-F 1 p.m.-5 p.m.
1125 N. Tonti St.; New Orleans, LA 70119
PHONE: 504-821-9211
Intake Procedure: Call for details.

LSU WOMEN'S CLINIC AT NEW ORLEANS MISSION
shc.lsu.edu
Free primary medical care & gynecology for women only, every other Sat. 9 a.m.-12 p.m.
1129 Baronne St.; New Orleans, LA 70113
PHONE: 504-523-2116
Intake Procedure: Call for exact dates.

MEDICAL CENTER OF LOUISIANA OUTPATIENT CLINICS
mclno.org
Primary medical and specialty care (accepts Medicaid, Medicare & private insurance; patients without insurance may qualify for subsidized care)
MAIN HOSPITAL PHONE: 504-903-3000
Intake Procedure: Call the above number for appointments, or call these locations:

1400 Poydras St.; New Orleans, LA 70112
PHONE: 504-903-2373

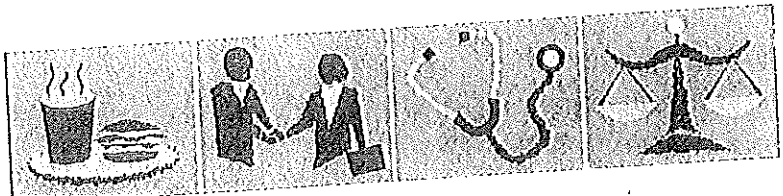
136 S. Roman St.; New Orleans, LA 70112
PHONE: 504-903-5700

NO AIDS TASK FORCE
noaidstaskforce.com
(See also in *HIV/AIDS Services* and *Homelessness Prevention* sections)
PHONE: 504-821-2601
Intake Procedure: Call for details.

ODYSSEY HOUSE LOUISIANA
ohlinc.org
Healthcare clinic for those living with or affected by HIV/AIDS
1125 N. Tonti; New Orleans, LA 70119
PHONE: 504-821-9211
Intake Procedure: Call for an appointment and instructions.

SOUTHEAST LOUISIANA VETERANS HEALTHCARE SYSTEM
neworleans.va.gov
Comprehensive medical, dental and psychiatric care to veterans
1601 Perdido St.; New Orleans, LA 70112
PHONE: 504-412-3700 OR 1-800-935-8387
Intake Procedure: Call for details.

ST. VINCENT DE PAUL COMMUNITY PHARMACY ◆
svdpnola.org
Prescriptions filled for homeless individuals or individuals with low income
1995 Gentilly Blvd., Suite 400; New Orleans, LA 70119
Hours: Mon. and Wed. only, 8 a.m.-1 p.m.
PHONE: 504-940-1904
Intake Procedure: Clients must come in for an interview Monday or Wednesday morning (no later than 10 a.m. for same day service). Picture IDs, original prescriptions, evidence of income/lack of income, and/or homeless verification will be required.



TULANE COMMUNITY HEALTH CENTER AT COVENANT HOUSE
tucovenanthealthcenter.org
Adult primary care, urgent care, mental and behavioral health, reproductive health, chronic disease management, and health education (Spanish spoken)
611 N. Rampart St.; New Orleans, LA 70112
(entrance at the back of Covenant House)
PHONE: 504-988-3000
Intake Procedure: Call for an appointment.

UNIVERSITY HOSPITAL & EMERGENCY ROOM (FORMERLY CHARITY HOSPITAL)
mclno.org
Provides 24-hour emergency room & hospital admissions if necessary to patients with low income; patients may qualify for subsidized care
2021 Perdido St.; New Orleans, LA 70112
PHONE: 504-903-3144
Intake Procedure: Walk in or call for an appointment.

SUBSTANCE ADDICTION TREATMENT & DETOXIFICATION

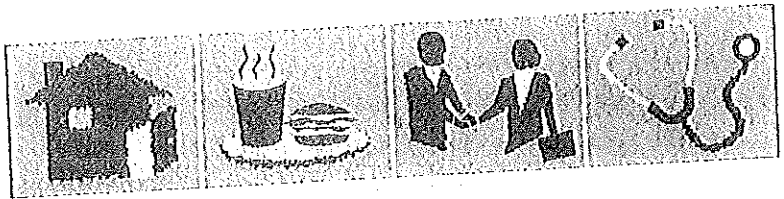
Agencies offering substance addiction treatment and detoxification for individuals who are homeless and for those of low income

BELLE REVE ◊
bellerevenola.org
(See also in Transitional Housing, Permanent Supportive Housing, and HIV/AIDS sections)
Mailing address: PO Box 3305; New Orleans, LA 70177
PHONE: 504-945-9455
Intake Procedure: Call for instructions.

COUNCIL ON ALCOHOL AND DRUG ABUSE FOR GREATER NEW ORLEANS
cadagno.org
Prevention, intervention, treatment, classes (also home of the Hispanic Community Program)
3520 General DeGaulle Dr., Suite 5010; New Orleans, LA 70114
Office Hours: M-F 8 a.m.-4:30 p.m.
PHONE: 504-362-4272
Intake Procedure: Call for information.

JEFFERSON PARISH HUMAN SERVICES AUTHORITY
jphsa.org
(See also in *Mainstream Resources* and *Mental Health* sections with office locations listed in *Mental Health* section)
PHONE: 504-349-8833
Intake Procedure: Call for information.

JPHSA OFFICE OF ADDICTIVE DISORDERS
dhh.louisiana.gov
Prevention, inpatient and outpatient treatment, detoxification, and integrated healthcare
5001 Westbank Expressway; Marrero, LA 70072
PHONE: 504-349-8753



METROPOLITAN HUMAN SERVICES DISTRICT
mhsdla.org
(See also in *Mainstream Resources* and *Mental Health* sections with office locations listed in *Mental Health* section)
Services for mental health, addictive disorders, and developmental disabilities for residents of Greater New Orleans
PHONE: 504-568-3130
Intake Procedure: Call for information.

NEW ORLEANS NARCOTICS TREATMENT CENTER—METHADONE CLINIC
Substance addiction treatment, including methadone maintenance and detoxification
7606 Westbank Expressway; Marrero, LA 70072
PHONE: 504-347-1120
Intake Procedure: Call for information.

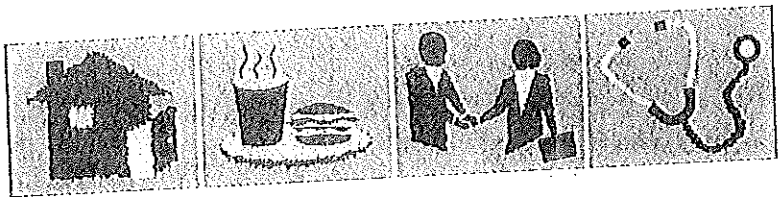
ODYSSEY HOUSE LOUISIANA ACADEMY
ohlinc.org
Residential substance abuse treatment program for teens between 12 and 17 years of age in the New Orleans area
1125 N. Tonti St.; New Orleans, LA 70119
PHONE: 504-376-7485, 504-684-5149
Intake Procedure: Call for information. Teens must be medically cleared and have a physical completed within 30 days of admittance, must be sober/not under the influence at point of entry.

ODYSSEY HOUSE LOUISIANA DETOX PROGRAM
ohlinc.org
Four- to seven-day medical detoxification program for individuals with alcohol or chemical addiction
1125 N. Tonti St.; New Orleans, LA 70119
PHONE: 504-267-0835
Intake Procedure: The program accepts admissions seven days a week from 8 a.m.-8 p.m. Call for instructions.

ODYSSEY HOUSE LOUISIANA RESIDENTIAL TREATMENT PROGRAM ◆
ohlinc.org
Treatment for individuals with alcohol or chemical addiction who are 18 or older
1125 N. Tonti St.; New Orleans, LA 70119
PHONE: 504-267-0835
Intake Procedure: Call for instructions.

OXFORD HOUSE LOUISIANA
oxfordhouse.org
(See details in *Transitional Housing* section, and see web site for contact of independently peer-run transitional recovery houses)
Intake Procedure: Check the online listing for contacting local houses.

RESPONSIBILITY HOUSE, INC. OUTPATIENT & RESIDENTIAL TREATMENT PROGRAMS
responsibilityhouse.org
Treatment for indigent or homeless populations and the public (must be 18 years of age or older)
521 Hamilton Ave.; Gretna, LA 70053
PHONE: 504-324-6265
Intake Procedure: Call first for program details.



HIV/AIDS SERVICES

Agencies providing assistance to those affected by HIV/AIDS who are homeless or imminently homeless

AIDS LAW OF LOUISIANA, INCORPORATED
aidslaw.org
(See also in *Legal Services* section)
Legal services for individuals with low income who are living with HIV/AIDS, including free legal advice and services for particular situations
3801 Canal St., Suite 331; New Orleans, LA 70119
PHONE: 504-568-1631
Intake Procedure: Call for appointment or check web site for walk-in hours and locations.

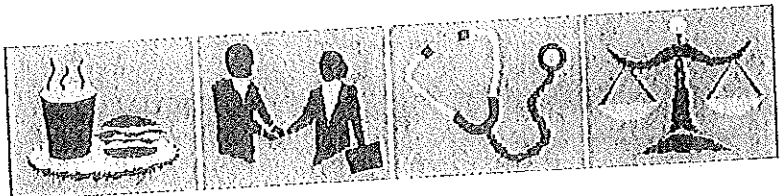
BELLE REVE ◊
bellerevenola.org
(See also in *Transitional Housing, Permanent Supportive Housing,* and *Substance Addiction* sections)
Mailing address: PO Box 3305; New Orleans, LA 70177
PHONE: 504-945-9455
Intake Procedure: Call for instructions.

CHILDREN'S HOSPITAL FAMILY ADVOCACY, CARE, AND EDUCATION SERVICES
chnola.org
Ryan White Part D Services: pediatric HIV primary care, perinatal HIV prevention, mental health, health education, client drop-in center with childcare, and more for families with or affected by HIV/AIDS
4640 S. Carrollton Ave., Suite 130; New Orleans, LA 70119
PHONE: 504-821-4611 OR 1-866-821-6164
Intake Procedure: Call for details.

CONCERNED CITIZENS FOR A BETTER ALGIERS/HOME AGAIN ◊
Mental health services, housing, case management, and education for individuals/families with HIV/AIDS
1409 Nunez St.; Algiers, LA 70114
PHONE: 504-362-7583
Intake Procedure: Call for details.

GREAT EXPECTATIONS FOUNDATION
greatexp.org
Short-term rent, mortgage, & utilities assistance for individuals living with HIV/AIDs
4298 Elysian Fields Ave., Suite B; New Orleans, LA 70122
Office Hours: M-F 8 a.m.-4:30 p.m.
PHONE: 504-288-7818
Intake Procedure: Walk in or call.

NO-AIDS TASK FORCE ◊
noaidstaskforce.com
Case management, medical & psychiatric care, medication assistance, meals, short-term rent & utility assistance, and housing coordination for individuals/families affected by HIV/AIDS
2601 Tulane Ave., Suite 500; New Orleans, LA 70119
PHONE: 504-821-2601
Intake Procedure: Call for details.



N'R PEACE, INC.
nrpeaceinc.org
Street outreach, health education & distribution, free confidential HIV testing & syphilis screening, HIV primary medical care, case management & advocacy for people who are under-served, hard to reach, and at risk
3201 General De Gaulle Dr., Suite 201; New Orleans, LA 70114
PHONE: 504-364-1950
Intake Procedure: M-F 9 a.m.-4 p.m. for walk-in or other times by appointment.

ODYSSEY HOUSE LOUISIANA
ohlinc.org
(See also in *Substance Addiction*, *Transitional Housing*, and *Permanent Supportive Housing* sections)
Housing, treatment, and healthcare for those living with or affected by HIV/AIDS, including the HOPWA program (Housing Opportunities for People with AIDS)
1125 N. Tonti; New Orleans, LA 70119
PHONE: 504-821-9211
Intake Procedure: Call for details.

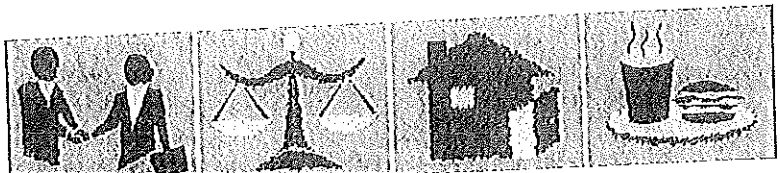
PROJECT LAZARUS ◊
projectlazarus.net
(See also in *Transitional Housing* and *Permanent Supportive* Housing sections)
Housing and support services to individuals with HIV/AIDS
PHONE: 504-949-3609
Intake Procedure: Call for details.

UNITY OF GREATER NEW ORLEANS & CITY OF NEW ORLEANS SHELTER PLUS CARE PROGRAM ◊
unitygno.org & cityofno.com
(See also in *Permanent Supportive Housing* Permanent supportive housing for homeless individuals
or families with HIV/AIDS
2475 Canal St., Suite 300; New Orleans, LA 70113
PHONE: 504-899-4589 EXT. 114
Intake Procedure: Must be referred by specific agencies. Call for information.

DOMESTIC VIOLENCE SAFE HAVENS/ASSISTANCE

Programs or services to assist those who are victims of domestic violence

CCANO CRESCENT HOUSE
ccano.org
Safe haven and scattered site apartment program for victims of domestic violence or sexual assault, including crisis counseling, case management, youth intervention, services for immigrant populations, and educational outreach at a confidential location
PHONE: 504-866-7481 OR THE CRISIS LINE AT 504-866-9554
Intake Procedure: Call for instructions.



CCANO NEW ORLEANS FAMILY JUSTICE CENTER
ccano.org
One-stop center for victims of family violence and their children, coordinating access to legal, social, and healthcare services for victims
CRISIS LINE PHONE: 504-866-9554
OFFICE PHONE: 504-592-4005
Intake Procedure: Call for information.

CCANO PROJECT SAVE
ccano.org
Free legal representation for survivors of domestic violence in Orleans Parish
1000 Howard Ave., Suite 1000; New Orleans, LA 70113
PHONE: 504-310-6873
Intake Procedure: Call for information.

METROPOLITAN CENTER FOR WOMEN & CHILDREN BATTERED WOMEN'S SHELTER ◇
mcwcgno.org
Domestic violence safe haven for women or women with children, including case management, counseling, housing placement, and other supportive services
Crisis Hotline: **504-837-5400**
LA Domestic Violence Hotline: **1-888-411-1333**
Intake Procedure: Call for instructions.

MENTAL HEALTH SERVICES

Agencies providing mental health resources at low cost or no cost to people who are homeless or to people with low income

COVENANT HOUSE NEW ORLEANS MENTAL HEALTH CLINIC
covenanthouseno.org
Mental health services on a sliding fee scale to the public provided by licensed/accredited professionals
611 N. Rampart St.; New Orleans, LA 70112
Hours: M-F 8:30 a.m.-4:30 p.m.
PHONE: 504-584-1159
Intake Procedure: Call for information or an appointment.

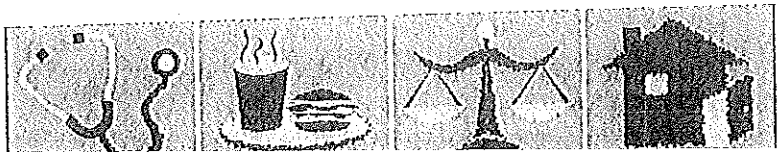
JEFFERSON PARISH HUMAN SERVICES AUTHORITY
jphsa.org
(See also in *Mainstream Resources* and *Substance Addiction* sections) Services for mental health, addictive disorders, and developmental disabilities for residents of Jefferson Parish
PHONE: 504-349-8833

JPHSA Local Offices:

5001 Westbank Expressway; Marrero, LA 70072
PHONE: 504-349-8708

2400 Edenborn Ave.; Metairie, LA 70001
PHONE: 504-838-5257

METROPOLITAN HUMAN SERVICES DISTRICT
mhsdla.org
(See also in *Mainstream Resources* and *Substance Addiction* sections) Services for mental health, addictive disorders, and developmental disabilities for residents of Greater New Orleans
400 Poydras St., Suite 1800, New Orleans, LA 70130
PHONE: 504-568-3130
Intake Procedure: Call for details.



Some MHSD Local GNO Offices:

Algiers-Fisher Behavioral Health Center
4440 General Meyer Ave.; Algiers, LA 70131
PHONE: 504-361-6500

Central City Behavioral Health Center
2221 Philip St.; New Orleans, LA 70113
PHONE: 504-568-6650

New Orleans East Behavioral Health Center
5552 Read Blvd.; New Orleans, LA 70127
PHONE: 504-243-7600

NATIONAL ALLIANCE FOR THE MENTALLY ILL (NAMI) NEW ORLEANS ◊
namineworleans.org
(See also in *Permanent Supportive Housing* section)
Advocacy group associated with the national and state organization offering housing and supportive services to individuals with mental illness or dual diagnosis
1538 Louisiana Ave.; New Orleans, LA 70115
PHONE: 504-896-2345
Intake Procedure: Call for information.

VOLUNTEERS OF AMERICA (VOA) MENTAL HEALTH SERVICES ◊
voagno.org
Counseling services for individuals or families; street outreach/case management
127 S. Solomon St.; New Orleans, LA 70119
PHONE: 504-485-0147 OR OUTREACH: 504-439-1292
Intake Procedure: Call for information and appointments.

LEGAL SERVICES

Agencies providing low-cost or free legal advice, advocacy, or services to individuals and families with low income who are homeless or imminently homeless

THE ADVOCACY CENTER NEW ORLEANS
advocacyla.org
Legal advice and advocacy for senior citizens or people with disabilities
1010 Common St., Suite 2600; New Orleans, LA 70112
PHONE: 504- 522-2337 OR 1-800-960-7705
Intake Procedure: Call for information and services.

AIDS LAW OF LOUISIANA, INCORPORATED
aidslaw.org
(See also in *HIV/AIDS Services* section) Legal services for individuals with low income who are living with HIV/AIDS, including free legal advice and services for particular situations
3801 Canal St., Suite 331; New Orleans, LA 70119
PHONE: 504-568-1631
Intake Procedure: Call for an appointment or check web site for walk-in hours and locations.

CCANO NEW ORLEANS FAMILY JUSTICE CENTER
ccano.org
(See also in Safe Havens/Assistance)
Crisis Line Phone: **504-866-9554** or Office Phone: **504-592-4005**
Intake Procedure: Call for information.

◊ *Funded through UNITY of Greater New Orleans Homeless Continuum of Care in partnership with HUD and other city, state, and federal agencies.*

CCANO PROJECT SAVE
ccano.org
(See also in *Safe Havens/Assistance* section)
1000 Howard Ave., Suite 1000; New Orleans, LA 70113
PHONE: 504-310-6873
Intake Procedure: Call for information.

LOYOLA LAW CLINIC ◊
law.loyno.edu
Legal assistance for people who are homeless with low income for legal issues involving criminal charges, civil rights, immigration, domestic issues, and juvenile justice
526 Pine St., Room 121; New Orleans, LA 70118
PHONE: 504-861-5590
Intake Procedure: Call for information.

THE PRO BONO PROJECT ◊
probono-no.org
Civil legal assistance by volunteer attorneys managed by Project staff to aid homeless individuals or families and for individuals or families with low income; some services offered at homeless shelters
615 Baronne St., Suite 203; New Orleans, LA 70113
PHONE: 504-581-4043
Intake Procedure: Call for an appointment or information.

SOUTHEAST LOUISIANA LEGAL SERVICES ◊
slls.org
Free legal assistance for people who are homeless or for people with low income for legal issues involving housing, taxes, employment, government benefits, divorce & custody issues, education, ID & birth certificates, consumer credit & bankruptcy, foreclosures, and successions. Intake Procedure: Call or walk in.

SLLS New Orleans & East Jefferson Office
1010 Common St., Suite 1400A; New Orleans, LA 70112
PHONE: 504-529-1000 EXT. 252

SLLS West Jefferson Office
4051 Westbank Expressway; Marrero, LA 70072
PHONE: 504-340-1381

SLLS Housing Outreach Clinic HANO Voucher Office
3630 McArthur Blvd.; New Orleans, LA 70114
Tuesdays 1:30-4:00 p.m.
PHONE: 504-529-1000 EXT. 223

AFFORDABLE HOUSING RESOURCES

Programs, agencies, or online sites, not-for-profit or for-profit, featuring affordable housing units or properties in Greater New Orleans

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UNITY OF GREATER NEW ORLEANS HOUSING LINK ◊
unityhousinglink.org
Online list of affordable housing searchable by neighborhood, size of units, rent amount, length of stay, and Section 8 acceptance; or call 504-899-4589 Ext. 111 or 114

CHATEAU D'ORLEANS
1, 2, 3, or 4 bedroom apartments; tax credit apartment complex
14765 Chef Menteur Hwy.; New Orleans, LA 70129
PHONE: 504-254-8950 OR 504-253-8888

FILMORE PARC I & II
Apartments (requiring prepayment)
for those with income 2.5 x rent
5168 & 5169 St. Anthony Ave.; New Orleans, LA 70112
PHONE: 504-288-9038

HRI PROPERTIES
hriproperties.com
A realty company that includes affordable properties
on its online list

LAHOUSINGSEARCH.ORG
Online state of Louisiana affordable housing search

LOUISIANA PSH PROGRAM REGION I
Scattered site programs for individuals with disabilities who are
head of household with low income in need of support
Office: 1010 Common St., Ste. 1220; New Orleans, LA 70112
PHONE: 504-568-3369
Intake Procedure: Open application periods are advertised in the
local media. Call for information.

NOLA.COM WEBSITE HOUSING LINK
realestate.nola.com/for-rent
New Orleans news and information online site that includes
a housing search

SONIAT REALTY, INC.
soniatrealty.com
A realty company that includes affordable properties online

SUPERIOR PROPERTY MANAGEMENT
superprop.com/renter_search2.html
A realty company that includes affordable properties online

AFFORDABLE SENIOR HOUSING

Properties, agencies, or programs, not-for-profit or for-profit, featuring affordable housing for seniors or individuals with disabilities with less than 50% AMI

ANNUNCIATION INN
1 bedroom apartments for individuals 62 or older or individuals
with physical disabilities; income maximum = 1 person: $20,950
1220 Spain St.; New Orleans, LA 70117
PHONE: 504-944-0512

BOYD MANOR
1 bedroom apartments for seniors 62 or older only; income
maximum = 1 person: $20,950
6440 General Meyer Ave.; New Orleans, LA 70131
PHONE: 504-391-1713

CHRISTOPHER INN
Apartments for seniors 62 or older only;
income maximum = 1 person: $20,950 or 2 persons: $23,900
2110 Royal St.; New Orleans, LA 70116
PHONE: 504-949-0312

DELILLE INN
Apartments for seniors 62 or older or individuals with disabilities; income maximum = 1 person: $20,950 or 2 persons: $23,900
6924 Chef Menteur Hwy.; New Orleans, LA 70126
PHONE: 504-245-8660

FLINT GOODRIDGE APARTMENTS
1 or 2 bedroom apartments for individuals 55 or older only; income maximum = 1 person: $20,950
2425 Louisiana Ave.; New Orleans, LA 70115
PHONE: 504-891-7413

GUSTE HIGH RISE
1 or 2 bedroom apartments for individuals 55 or older or 50+ with disabilities; income maximum = 1 person: $20,950
1301 Simon Bolivar; New Orleans, LA 70113
PHONE: 504-523-2302

LOUISIANA PSH PROGRAM REGION I
(See also in *Affordable Housing* section)
Varying types of affordable housing for individuals
1010 Common St., Suite 1220; New Orleans, LA 70112
PHONE: 504-568-3369

METAIRIE MANOR
Efficiency, 1, or 2 bedroom apartments for individuals 62 or older; limited availability for those under 62 with need for accessible housing; income maximum = 1 person: $20,950 or 2 persons: $23,900
4929 York Ave.; Metairie, LA 70118
PHONE: 504-456-1467

OAK VILLA
1 or 2 bedroom apartments for individuals 55 and older; income maximum = 1 person: $20,950 or 2 persons: $23,900
3601 Bender Blvd.; New Orleans, LA 70114
PHONE: 504-304-2899

NAZARETH INN
1 or 2 bedroom apartments for individuals 55 or older; limited availability for those under 55 with need for accessible housing; income maximum = 1 person: $20,950 or 2 persons: $23,900
9630 Hayne Blvd.; New Orleans, LA 70127
PHONE: 504-246-9630

PEACE LAKE TOWERS
1 bedroom apartments for individuals 55 or older with disabilities; income maximum = 1 person: $20,950 or 2 persons: $23,900
9025 Chef Menteur Hwy.; New Orleans, LA 70127
PHONE: 504-241-0131

REDEMPTORIST ELDERLY APARTMENTS
1 bedroom apartments for individuals 62 or older only (rent must not exceed 30% of income); income maximum = 1 person: $20,950
2050 Constance St.; New Orleans, LA 70130
PHONE: 504-528-2314

RENAISSANCE PLACE
1 bedroom apartments for individuals 55 and older; limited availability for those under 55 with need for accessible apartment; income maximum = 1 person: $20,950 or 2 persons: $23,900
3601 Texas Dr.; New Orleans, LA 70114
PHONE: 504-324-9549

RIVER GARDEN ELDERLY APARTMENTS
1 and 2 bedroom apartments for individuals 55 and older; also for under 55, River Garden Historic Apartments; income maximum = 1 person: $20,950
2107 Laurel St.; New Orleans, LA 70130
PHONE: 504-565-3083

SATCHMO PLAZA
1 or 2 bedroom apartments for seniors 62 or older or individuals with disabilities (rent must not exceed 30% of income)
1716 S. Saratoga St.; New Orleans, LA 70113
PHONE: 504-522-4273

ST. JOHN BERCHMAN APARTMENTS
1 bedroom apartments for individuals 62 or older with limited availability for those 55 or older or for individuals with disabilities (rent must not exceed 30% of income)
income maximum = 1 person: $20,950
3400 St. Anthony Ave.; New Orleans, LA 70121
PHONE: 504-943-9331

THE TERRACES
1 bedroom apartments for individuals 62 or older only; income maximum = 1 person: $20,950 or 2 persons: $23,900
3615 Tulane Ave.; New Orleans, LA 70119
PHONE: 504-482-2440

TIVOLI PLACE
Efficiency, 1 or 2 bedroom apartments for seniors 62 or older or individuals with disabilities
income maximum = 1 person: $20,950
or 2 persons: $23,900
1026 St. Charles Ave.; New Orleans, LA 70130
PHONE: 504-304-6128

WISDOM MANOR
1 bedroom apartments for individuals 62 or older only (rent not to exceed 30% of income); income maximum = 1 person: $20,950
8900 Quince St.; New Orleans, LA 70118
PHONE: 504-485-5823

ANCILLARY RESOURCES

Additional resources with services pertinent to ending homelessness or providing assistance to individuals experiencing homelessness

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ALGIERS / IDA HYMEL HEALTH CENTER
(Also site of the Ida Hymel Health Clinic)
Community resource center offering healthcare, Medicaid application assistance, nutrition services, and a school clinic for people who are homeless
1111 Newton Ave.; New Orleans, LA 70114
PHONE: 504-658-2550
Intake Procedure: Walk in or call for services provided.

AMERICAN RED CROSS
arcno.org
Relief to victims of disasters and help in preventing, preparing for, and responding to emergencies
2640 Canal St.; New Orleans, LA 70119
PHONE: 504-620-3105

CCANO HISPANIC APOSTOLATE
ccano.org
Crisis services, medical referrals, and other support for homeless clients needing English/Spanish interpretation or assistance

Main Office:
1000 Howard Ave.; 2nd Floor, New Orleans, LA 70113
PHONE: 504-523-6962

Metairie Office:
2809 Harvard Ave.; Metairie, LA 70006
PHONE: 504-457-3462

COMMUNITY SERVICE CENTER, INC.
cscnouw.org
Referrals and case management for formerly incarcerated individuals
4000 Magazine St.; New Orleans, LA 70112
Office Hours: M-F 9 a.m.-4 p.m.
PHONE: 504-897-6277
Intake Procedure: Call for an appointment.

COVENANT HOUSE NEW ORLEANS CHILD DEVELOPMENT CENTER
covenanthouseno.org
Childcare services to the public for children from infancy to 13 years of age; varied fees apply
611 N. Rampart St.; New Orleans, LA 70112
Hours: M-F 7 a.m.-6 p.m.
PHONE: 504-584-1135
Intake Procedure: Call for information.

LANTERN LIGHT AT ST. JOSEPH CHURCH / HARRY TOMPSON CENTER
lanternlight.org
Services for homeless individuals including assistance obtaining ID or birth certificate, prescription help, emergency financial assistance, and lunch served daily at 12:50 p.m.
1803 Gravier St.; New Orleans, LA 70112
PHONE: 504-273-5573
Intake Procedure: Walk in.

TOTAL COMMUNITY ACTION
tca-nola.org
Prevention services including energy or rent assistance to individuals/families with low income, including job counseling, youth work experience, transportation for elderly and disabled individuals, and other support
1420 S. Jefferson Davis Parkway; New Orleans, LA 70125
Office Hours: M-F 8 a.m.-4 p.m.
PHONE: 504-872-0334, 504-872-0347, OR 1-866-273-6942
Intake Procedure: Call for appointment and procedures.

ST. JUDE COMMUNITY CENTER
stjudenocc.org
(See also in *Meals*)
Adult basic education program, meals, and other support for people who are homeless
400 N. Rampart St.; New Orleans, LA 70112
PHONE: 504-931-6993

TRAVELERS AID SOCIETY OF GREATER NEW ORLEANS
travelersaid.org
(See also in Day Programs & Homelessness Prevention sections)
Respite and various basic necessities
Phone: 504-586-0010
Intake Procedure: Walk in.

QUICK REFERENCE GUIDE

Advocacy Center, The 522-2337
Algiers/Ida Hymel Health Clinic 658-2550
Armstrong Family Services 899-2995
AIDS Law of Louisiana, Inc 568-1631
Baptist Friendship House 949-4469
Baronne St. Transitional Housing, CCANO 269-9311
Belle Reve 945-9455
Beyond Shelter Transitional Housing, CCANO 361-5087
Bridge House 522-4475
Bridges to Self Sufficiency, CCANO 361-5087
Care Center Services, CCANO 310-8738
Catholic Charities Archdiocese of New Orleans 1-866-891-2210
Children's Hospital Family Advocacy/Care/Education 821-4611
Clara House, CCANO 524-8394
Concerned Citizens for a Better Algiers/Home Again 362-7583
Covenant House 584-1111
Crescent House, CCANO 866-9554
Daughters of Charity Health Center 482-2080
Drop-In Center 948-6701
Drop-In Clinic 584-1112
Family House, RHD 367-7600
Gateway Systems 368-9935
Goodwill Industries of Southeastern Louisiana 456-2622
Grace House (Bridge House/Grace House) 899-2423
Greater NO Mobile Unit Consortium (Health) 988-4732
Great Expectations Foundation 288-7818
Harry Tompson Center 273-5577
Healthcare for the Homeless 658-2785
Hispanic Apostolate, CCANO 523-6962
Hope House 525-2561
House of Ruth 366-3921
Housing Authority of New Orleans (HANO) 670-3300
Jefferson Care Center, CCANO 347-0772
Jefferson Parish HPRP 736-6276
Jefferson Parish Human Services Authority 349-8833
Jefferson Parish PSH Programs 838-5700
Jefferson Parish Mobile Crisis Services 832-5123

Last Hope 524-6805
Liberty House 412-3914
Lindy's Place 269-0184
Living Witness Ministries 524-2959
Louisiana Department of Health & Hospitals 1-225-342-9500
Louisiana Department of Social Services 1-888-524-3578
Louisiana Partnership for Prescription Assistance 1-888-477-2669
Louisiana PSH Program Region I 568-3369
Louisiana Rehabilitation Services .....E.B.: 838-5180; W.B.: 361-6816
Louisiana Workforce Commission (Job 1) 658-4500
Magnolia Villa, First Evangelist CDC 595-3101
McCaleb Foundation Shelter + Care 319-6031
Medicaid, Louisiana 1-888-544-7996
Medical Center of Louisiana 903-3000
Medicare, Louisiana 599-0656
Metropolitan Center for Women and Children 837-5400
Metropolitan Human Services District 568-3130
National Alliance for the Mentally Ill New Orleans 896-2345
New Orleans Family Justice Center, CCANO 592-4005
New Orleans Mission 523-2116
New Orleans Women's Shelter 442-1683
NO-AIDS Task Force 821-2601
NOPD Homeless Assistance Collaborative 259-9336
Odyssey House Louisiana 821-9211
Ozanam Inn 523-1184
Pathways, RHD 376-2524
Pro Bono Project, The 581-4043
Project Lazarus 949-3609
Responsibility House, Inc. 324-6265
Salvation Army of Greater New Orleans .....899-4569 Ext. 300
Southeast Louisiana Legal Services 529-1000
St. John the Baptist, CCANO 581-4987
St. Vincent de Paul Community Pharmacy .....940-1904 Ext. 7
Total Community Action 872-0334
Travelers Aid Society of New Orleans 586-0010
UNITY of Greater New Orleans Main Office 821-4496
UNITY of Greater New Orleans Welcome Home 899-4589
UNITY of Greater New Orleans HPRP 569-8949
University Hospital & Emergency Room 903-3144
Veterans Administration Homeless Program 539-5745
VIALINK (Copeline) .....Dial 211 or 269-2673
Volunteers of America 482-2130
Volunteers of America Homeless Veterans Program 899-1116
Voyage House, CCANO 269-3969
Womanspace, RHD 895-6600

SUPPORT FOR HOMELESS PROVIDERS

UNITY OF GREATER NEW ORLEANS ◊ • *unitygno.org*
A collaborative organization of 63 agencies providing housing and services, UNITY of Greater New Orleans provides ongoing training to service providers and conducts community planning and organizing for public policy advocacy. Monthly Service Providers & Professionals Association meetings are on the 3rd Friday of every month.
2475 Canal St., Suite 300; New Orleans, LA 70119
PHONE: 504-821-4496

VIA LINK (COPELINE) ◊ • *vialink.org*
The call center provides 24-hour crisis and suicide counseling, referrals to shelter, food, medical care, financial assistance, counseling programs, substance abuse treatment, childcare, etc. An online directory of agencies and services is also available on the web site.
PHONE: 211 OR 504-269-2673

If you have a grievance with any UNITY-funded programs, you are entitled to file a grievance by contacting the organization running the program. If that process does not produce an acceptable result, you may file a grievance directly with UNITY by contacting us at admin@unitygno.org or (504) 821-4496 ext. 109.

All programs funded by UNITY must be operated in accordance with federal, state, and local anti-discrimination laws. If you believe you have been discriminated against, please contact UNITY by email or phone (see above). For further information about your right to fair housing, see www.hud.gov or contact info@gnofairhousing.org. For information about the Americans with Disabilities Act, you may also contact the Advocacy Center at www.advocacy.org.

UNITY of Greater New Orleans is the recipient of the National Alliance to End Homelessness' 2010 Nonprofit Achievement Award for "extraordinary achievement in the struggle to end homelessness" and for "steadfast commitment to rehousing the most vulnerable New Orleanians."

UNITY is also the recipient of HUD's John J. Gunther Award

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